

# Care Homes Brochure: Middlesbrough

Published: February 2023



# Introduction

This brochure is produced by Middlesbrough Council. It aims to help you choose a Care Home either for yourself, a family member or someone you care for.

We want to make sure that, when you are looking for a Care Home, you have enough information to help you decide which one you would like to live in or recommend to someone you care for.

## Quality and Standards

The Council reviews each home annually in an unannounced visit and scores them on the five metrics listed below – these are things the council feels are important:

1. Person Centred Planning
2. Health & Safety
3. Medication
4. Comments, Safeguarding & Quality Assurance
5. Training and Development

You'll find the Middlesbrough Council scores for each Home on their individual pages.

Some Homes are currently awaiting a review under the new system, and these pages will be updated in due course.

## The Care Quality Commission

The Care Quality Commission (CQC) inspect each Care Home. Each Care Home page contains a link to the CQC website to check the most up-to-date report. When carrying out these inspections the CQC ask 5 questions:

Are they safe?	You are protected from abuse and harm
Are they effective?	Your care, treatment and support achieves good outcomes, helps you maintain quality of life and is based on the best available evidence
Are they caring?	Staff involve and treat you with compassion, kindness, dignity and respect
Are they responsive to needs?	Services are organised so that they meet your needs
Are they well-led?	The leadership, management and governance of the organisation makes sure it's providing high quality care that's based around your individual needs, that it encourages learning and innovation and that it promotes an open and fair culture

Services are then awarded scores for each of these questions which then relate to an overall score.

<b>Outstanding</b>	The services is performing exceptionally well
<b>Good</b>	The service is performing well and meeting expectations
<b>Requires Improvement</b>	The service isn't performing as well as it should and has been told to improve
<b>Inadequate</b>	The service is performing badly and enforcement action has been taken against the provider
<b>No rating/under appeal/rating suspended</b>	Some services can't be reviewed or might be under appeal from the provider. Suspended ratings are being reviewed by CQC and will be published once resolved

A service will have a comprehensive inspection at the following frequencies:

- Services rated as good and outstanding  
Normally within 30 months of the last comprehensive inspection report being published
- Services rated as requires improvement  
Normally within 12 months of the last comprehensive inspection report being published
- Services rated as inadequate  
Normally within 6 months of the last comprehensive inspection report being published
- Services that are no longer dormant  
The first comprehensive inspection will normally be scheduled between 6 to 12 months from the date the service starts operating again
- Newly registered services  
For brand new services, the first comprehensive inspection will normally be scheduled between 6 to 12 months from the date of registration. If a service was previously operated by another provider, or at a different address, the inspection will normally be scheduled based on the location's last inspection report publication date and rating or within 12 months of registration, whichever is the latter.

# Environmental Health Food Hygiene Rating Scheme

In Middlesbrough, providers are routinely inspected by Environmental Health Officers from the Council's Public Protection Service.

They check that hygiene standards meet legal requirements and will issue a hygiene rating based on the standards found. The ratings range from '0' which means urgent improvements are necessary, to '5' for very good hygiene standards.

Hygiene ratings are available on the [Food Standards Agency website](#) and businesses are given a hygiene rating certificate and window sticker to display on their premises. For more information, contact Environmental Health:

01642 728272

[EHTS@middlesbrough.gov.uk](mailto:EHTS@middlesbrough.gov.uk)



# Care Home Services

All Care Homes are registered to provide residential care. Some homes are also registered to provide additional services:

- Residential Care Home - people who live here are given help with things like personal care such as washing and dressing, but the staff do not give nursing care. Nursing care would come from people such as district nurses who visit the home.
- Nursing Care Home - people who live here have more complex health care needs. A Registered Nurse is at the home at all times.
- Dementia Residential Care Home - people who live here sometimes need special services to meet their needs. If someone has Dementia it does not always mean that they need to move into a specialist home. However, the type of dementia they have will determine the service the person needs and some people with Dementia will need specialist care.
- Dementia Nursing Care Home - people who live here have more complex mental health needs because of their Dementia. A Registered Mental Health Nurse is at the home at all times.
- Respite Care Homes - gives a carer a break from their caring role. Any home can offer respite care. Each Care Home will be able to explain to you how they will give respite care.

It should be noted that if a person's needs change and an assessment determines that these needs cannot be met by the Care Home, then the person may need to move to a Care Home that can meet the assessed needs of that person.

## Paying for Care

You may be able to get financial help from the Council to pay for your care. We decide this by doing a financial assessment.

You can ask for a financial assessment at any time. To request a Financial Assessment, please contact the Financial Assessment Team:

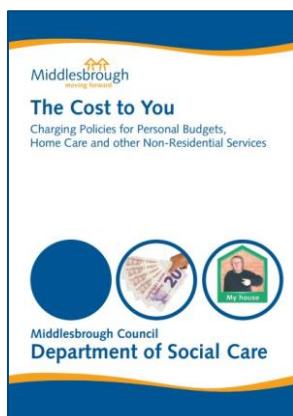
01642 729293 / 729592

[socialcareassessments@middlesbrough.gov.uk](mailto:socialcareassessments@middlesbrough.gov.uk)

Some Care Homes charge a Third Party Contribution (Top-Up fee) for things such as larger rooms or a room with a view. These fees are in addition to what the Council has agreed to pay following your assessment.

You have the right to choose the Care Home you want to live in but it is important that you understand what you, your relatives or representative are agreeing to if deciding to pay extra. If a Third Party Contribution (Top-Up) is to be paid, all parties (Provider, Third Party Payee and the Council) must enter into a Third Party Contribution Agreement. Further details can be found in the Third Party Contributions (Top-Up) Policy and from the Department of Social Care and Health Integration.

Two leaflets you may find useful are ['The Cost to You'](#) and ['How to get the Support you need'](#)



# Keeping safe (safeguarding)

## Protection of Vulnerable Adults

Adults may be vulnerable because they are frail or have ill health, a learning or physical disability. They may be unable to protect themselves against abuse. Abuse occurs when a person is harmed, mistreated, exploited or neglected.

Adult protection procedures are in place to safeguard adults who are more vulnerable to abuse and neglect, and are co-ordinated by Middlesbrough Council's Department of Social Care and Health Integration. Any concern or allegation will be taken seriously. We will listen to you about what has happened, record your concerns and look into them. The main aim is to help people stay safe.

## The Deprivation of Liberty Safeguards (DoLS)

The Deprivation of Liberty Safeguards (DoLS) were introduced in April 2009 to safeguard people in Care Homes and hospitals who cannot consent to their care, treatment and accommodation because they lack the mental capacity to do so.

If you have any concerns or queries or would like further information on this area of the Law, please contact the Middlesbrough Council Deprivation of Liberty Safeguards/Best Interests Assessors' Team on 01642 729057.



# Reviewing your care

If you live in a Care Home, you will get a review of your care needs if you have financial help from the Council. If you pay for your own care you can request one. You can contact Middlesbrough Council's Department of Social Care and Health Integration to arrange a review or, if you have any questions about your care, you can ask a Social Worker to visit you.

## Making a complaint, compliment or comment

We welcome complaints, compliments and comments. We use them to help us improve our services to you.

If your complaint, compliment or comment is about a Care Home, you should use their complaint, compliment or comment process. If you are unhappy with the outcome you may be able to use our Complaints Procedure.

Click the button below for the online complaints, compliments and comments form:

[Online comments form](#)

For further information regarding complaints, check the [Middlesbrough Council Website](#).

## Your guide to a successful move

**Your mail:** Make sure you arrange to have your mail redirected. Pick up the form from the Post Office or [register online on the Royal Mail website](#).

**Your bills:** Pay all outstanding home bills, such as milk, newspapers or window cleaner. Don't forget the gardener or domestic help if you have them

**Your pets:** Look after your pets by using proper pet-carrying boxes for them to travel in.

**Your address:** Remember to send out your change of address cards. Better still, turn them into invitations for a visit!

## Organisations to notify you've moved



Your Landlord, if your current home is rented



Council Tax



Bank and/or Building Society



Insurance companies



Credit Card Companies



Rental Companies



Department of Work and Pensions



Hire Purchase Companies



Pharmacy



Electricity, gas and water companies



Telephone/Internet Companies



Post Office for redirection



GP and Dentist



Your Social Care/Health contacts

# Adult Services Advice, Information and Advocacy Charter

All care providers have been asked to sign up to the following charter on a voluntary basis:

### **The service provider will provide information and advice to citizens and/or their carers who may have social care needs:**

- How they can get the care and support that they need.
- How to signpost the person to get support around financial matters.
- How to raise concerns about the health and wellbeing of a service user or their carer.
- Provide information that they need or ask for and not to give them unnecessary information.
- Let them know if information about them is going to be shared with other organisations to improve public services – and give them the right to say no.

### **In addition the service provider should align with Middlesbrough Council's Customer Strategy Charter as follows:**

- The customer will always be our focus.
- We will give the customer the capability and support to 'Do it Online'.
- Give us your information once and we'll always do our best to remember it!
- We will keep it simple.
- We aim to get it right the first time.
- We will treat the customer fairly and with honesty.

### **And explains how in turn, our customers can help us, by:**

- Treating our employees appropriately.
- Providing us with all the information we need in order to help you; informing us as soon as possible where there are any changes in circumstances.
- Helping us to improve by offering feedback and suggestions.

## Care Home Checklist

Use this check list to rank Homes, using Yes/No and a score out of 10 with 1 being the lowest and 10 being the highest:

<b>First Impressions</b>	<b>Yes/No</b>	<b>Score</b>
Are the staff warm, friendly and respectful?		
Do the residents seem happy, active and sociable?		
Is the home fresh clean and comfortably furnished?		
<b>Accommodation?</b>	<b>Yes/No</b>	<b>Score</b>
Can you decorate and arrange your own room?		
Can you bring your own furniture and TV?		
Is there a secure place for your valuables?		
Is there a separate dining room/bar?		
Are the grounds & gardens attractive and/or quiet?		
<b>Life within the Home</b>	<b>Yes/No</b>	<b>Score</b>
Can you choose when to go to bed and get up each day?		
Are residents involved in decisions on life in the home?		
Can you make telephone calls in private?		
Is alcohol served or allowed?		
Can you handle your own money?		
Does a hairdresser/chiroprapist visit?		
Are visitors welcome at all times?		
Can visitors stay overnight?		
Can visitors join you at meals?		

# Information

## Life within the Home

Yes/No

Score

Do you get a good choice of meals?

Is the food varied and interesting?

Can you have snacks and drinks at any time?

Can you eat in your room?

Can you continue to do your hobbies?

Are activities and entertainment organised?

Are holidays and outings arranged?

## Fees and Contract Terms

Yes/No

Score

Do the fees seem appropriate?

Are there top ups?

Do they cover all services?

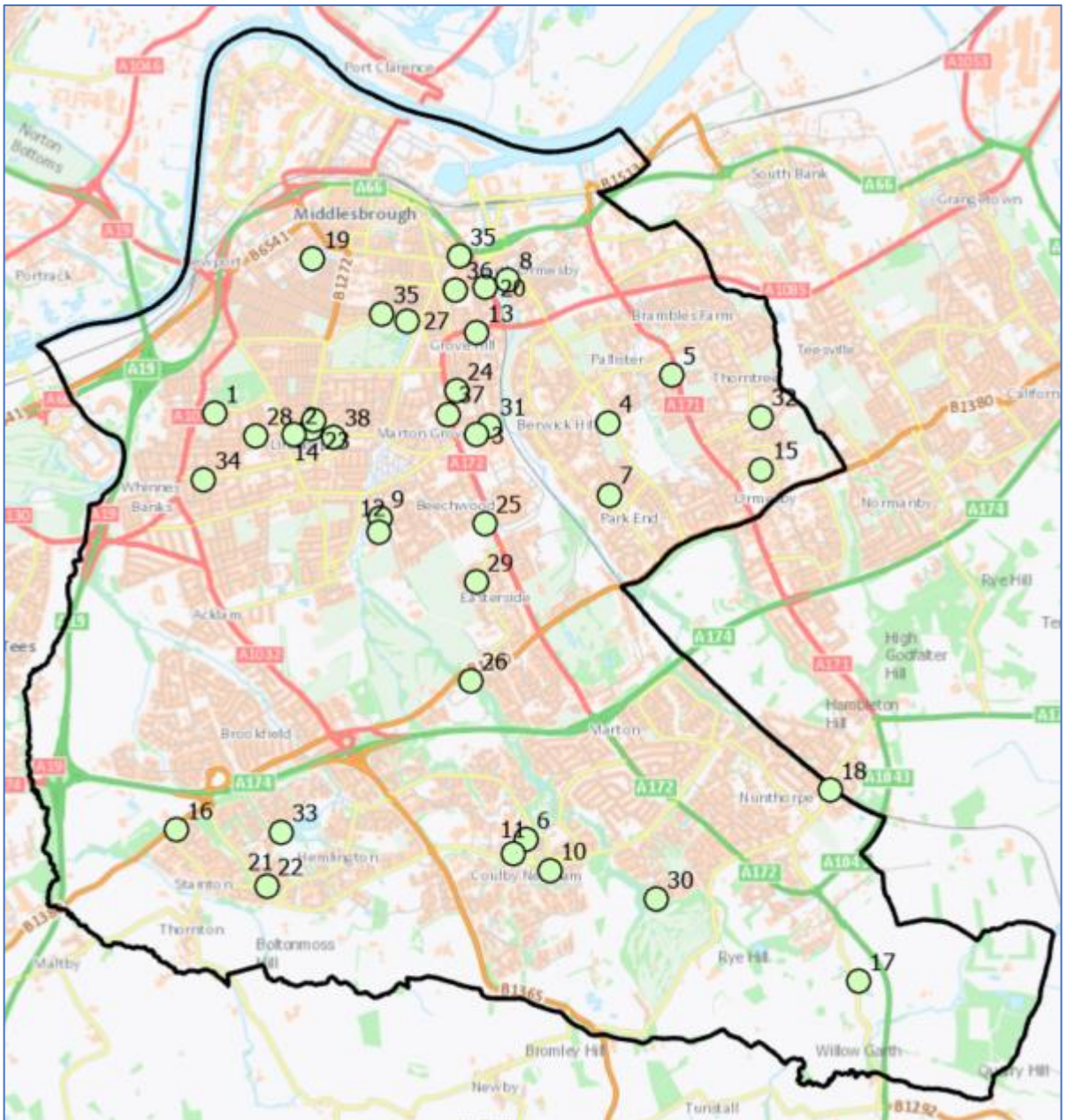
Do the fees change?

Can you have a short stay or trial period?

Are procedures clearly spelled out?

Score – out of  
a possible 300

# Care Home Map



1 <a href="#">Apple Mews</a>	11 <a href="#">Kirkley Lodge</a>	20 <a href="#">Roseleigh</a>
2 <a href="#">Ascot</a>	12 <a href="#">Lavender Court</a>	21 <a href="#">Stainton Lodge</a>
3 <a href="#">Aster</a>	13 <a href="#">Longlands</a>	22 <a href="#">Stainton Way</a>
4 <a href="#">Brownlee Court</a>	14 <a href="#">Loxley Chase</a>	23 <a href="#">St Mary's</a>
5 <a href="#">Cleveland View</a>	15 <a href="#">Middlesbrough Grange</a>	24 <a href="#">The Gables</a>
6 <a href="#">Dalby Court</a>	16 <a href="#">Montpellier Manor</a>	25 <a href="#">The Willows</a>
7 <a href="#">Delamere Lodge</a>	17 <a href="#">Nunthorpe Hall</a>	26 <a href="#">Tollesby Hall</a>
8 <a href="#">Elizabeth House</a>	18 <a href="#">Nunthorpe Oaks</a>	27 <a href="#">Victoria House</a>
9 <a href="#">Evergreen Court</a>	19 <a href="#">Parkville</a>	28 <a href="#">Windermere Grange</a>
10 <a href="#">Fountains Court</a>		



# Care Homes at a glance

Click each home below to visit their page

Care Home	Total registered beds	Residential	Nursing	Dementia Residential	Dementia Nursing	Respite Homes Capacity	Top Ups	Gardens	Shops Nearby	Church Nearby	Visiting Clergy	Visiting Library	Visiting Hairdresser	Pets
<a href="#">Apple Mews</a>	43	✓		✓		✓		✓	✓	✓	✓	✓	✓	✓
<a href="#">Ascot</a>	34	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
<a href="#">Aster</a>	93	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓
<a href="#">Brownlee Court</a>	112	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
<a href="#">Cleveland View</a>	60	✓		✓		✓		✓	✓	✓	✓	✓	✓	
<a href="#">Dalby Court</a>	66	✓		✓		✓		✓	✓	✓			✓	✓
<a href="#">Delamere Lodge</a>	41	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓
<a href="#">Elizabeth House</a>	35	✓		✓		✓	✓	✓	✓	✓	✓	✓	✓	✓
<a href="#">Evergreen Court</a>	17	✓		✓		✓		✓	✓	✓	✓	✓	✓	✓
<a href="#">Fountains Court</a>	42	✓		✓		✓		✓	✓	✓			✓	✓
<a href="#">Kirkley Lodge</a>	47	✓		✓		✓		✓	✓	✓	✓	✓	✓	✓
<a href="#">Lavender Court</a>	18	✓		✓		✓		✓	✓	✓	✓	✓	✓	✓
<a href="#">Longlands</a>	43	✓				✓		✓	✓	✓	✓	✓	✓	✓
<a href="#">Loxley Chase</a>	32	✓		✓		✓	✓	✓	✓	✓	✓	✓	✓	✓
<a href="#">Middlesbrough Grange</a>	45	✓		✓		✓		✓	✓	✓			✓	✓
<a href="#">Montpellier Manor</a>	85	✓		✓		✓	✓	✓	✓	✓	✓	✓	✓	✓
<a href="#">Nunthorpe Hall</a>	35	✓				✓	✓	✓	✓	✓	✓	✓	✓	✓
<a href="#">Nunthorpe Oaks</a>	54	✓				✓	✓	✓	✓	✓	✓	✓	✓	✓
<a href="#">Parkville</a>	94	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓
<a href="#">Roseleigh</a>	50	✓		✓		✓		✓	✓	✓	✓	✓	✓	✓

# Care Homes at a glance (continued)

Click each home below to visit their page

Care Home	Total registered beds	Residential	Nursing	Dementia Residential	Dementia Nursing	Respite Homes Capacity	Top Ups	Gardens	Shops Nearby	Church Nearby	Visiting Clergy	Visiting Library	Visiting Hairdresser	Pets
<a href="#">Stainton Lodge</a>	73	✓		✓	✓	✓		✓	✓	✓	✓	✓	✓	✓
<a href="#">Stainton Way</a>	67	✓		✓		✓		✓	✓	✓	✓	✓	✓	✓
<a href="#">St Mary's</a>	40	✓			✓	✓		✓	✓	✓	✓	✓	✓	✓
<a href="#">The Gables</a>	64	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓
<a href="#">The Willows</a>	60	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓
<a href="#">Tollesby Hall</a>	55	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓
<a href="#">Victoria House</a>	68	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
<a href="#">Windermere Grange</a>	72	✓		✓				✓	✓	✓	✓	✓	✓	✓

**Please note: all content for the following homes is supplied by the Care Home itself and any reference to 'we' refers to the Care Home and not Middlesbrough Council.**



## Apple Mews

### Burlam House Ltd

113 Burlam Road, Middlesbrough,

TS5 5AR

01642 829947

[Email](#)

[Website](#)

[Click to view CQC Rating](#)

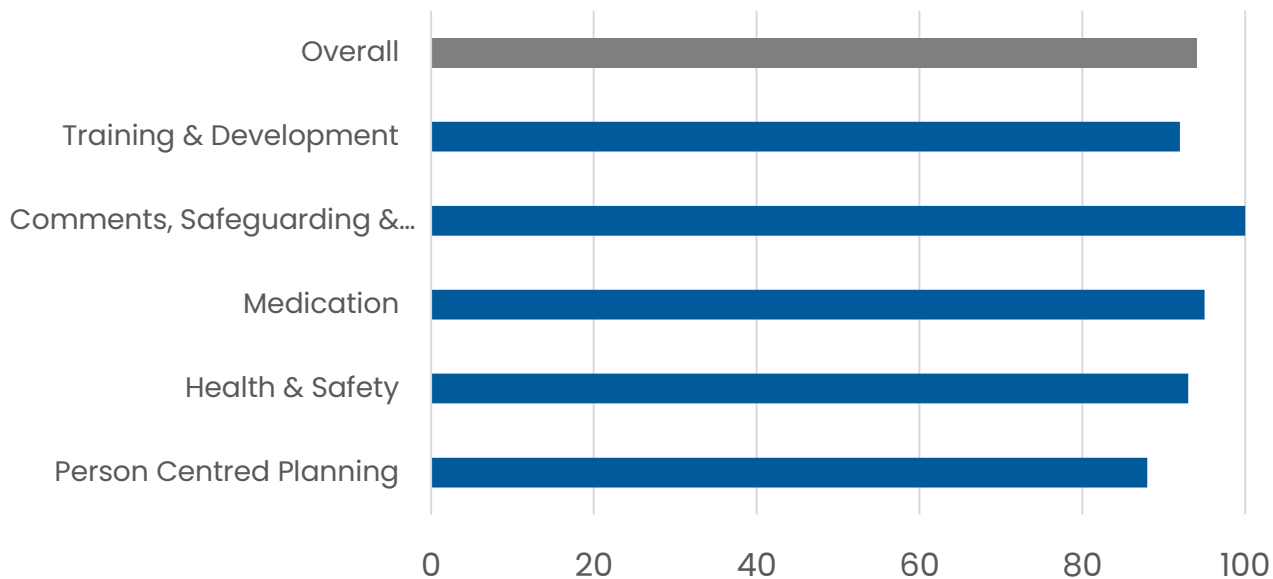


Apple Mews is home to adults who need expert residential care in either the short or long term. Our experienced, compassionate and highly skilled care team is available 24 hours a day, 7 days a week.

- Residential Care
- Long term, short term & Respite
- Unlimited Wi-Fi Access
- En-suite facilities available
- Landscaped Gardens
- A lounge and dining area on each floor

Situated in Acklam, Apple Mews has 3 floors with a total of 43 bedrooms, offering a wide range of care, including Residential and Dementia Care.

Middlesbrough Council Quality Score %



## Entertainment

We offer a range of activities to meet our residents needs and wishes. On a weekly basis we host bingo, play your cards right and have a range of volunteers to support this. We also identify cultural events that are taking place around the world and implement activities to support these events.



## Facilities

- The home is currently updating it's facilities with a view to including a hair salon.
- Lounges support communal television and host events.
- We have a summer house where residents can hold events of their choice and enjoy BBQ events.



## Within the grounds

We offer a range of activities to meet our residents needs and wishes. On a weekly basis we host bingo, play your cards right and have a range of volunteers to support this. We also identify cultural events that are taking place around the world and implement activities to support these events.

## Nearby

Situated on the outskirts of Middlesbrough, a stones throw from Linthorpe Village, about 2 miles from the town centre and readily accessible by public transport. Local shops are within easy reach, with transport links to the A19 and nearby Teesside Park.



## Ascot

### Illumina Care Group

19-21 The Crescent,  
Middlesbrough, TS5 6SG

01642 825283

[Email](#)

[Website](#)

[Click to view CQC Rating](#)



Ascot Nursing Home is situated in the attractive period residential area of Linthorpe Village in Middlesbrough and is owned and operated by a local family with many years of healthcare and care home experience.

- Convenient Linthorpe Village location close to shops
- Nursing and Residential care
- 34 Single bedrooms
- Lift to all floors
- Excellent activities calendar
- Nearby pub and post office
- Salon with visiting professional hairdressers

This Care Home is currently awaiting a review under the new rating system – this section will be updated once the service has been reviewed.



## Entertainment

Regular activities are arranged by our Home Manager to suit both individual and group needs.

We actively encourage residents to continue with existing hobbies and assist in developing new areas of interest. Our residents also get great pleasure from the various entertainers who visit us on a regular basis.



## Facilities

- Professional laundry facilities are in place in our dedicated laundry
- Home cooked meals are prepared daily using fresh produce and are served in the home's elegant dining area
- All bedrooms are single rooms and some have their own en-suite WC.

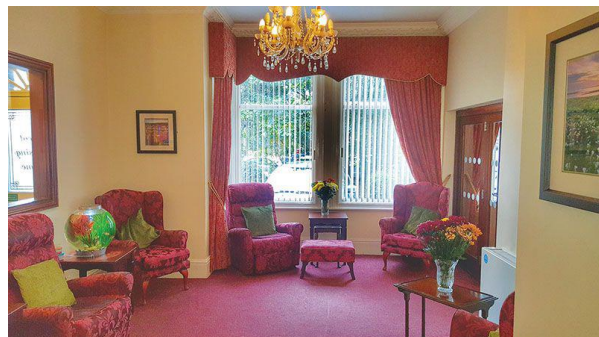


## Within the grounds

We have our own attractive garden to the rear of Ascot, which offers our residents a delightful place to relax and enjoy a sunny afternoon. There is also a patio garden and a summerhouse which residents and their families can use. Car parking is available for visitors.

## Nearby

We offer residents an easily accessible and popular location one mile from Middlesbrough town centre, within close proximity of all local amenities. The area of Linthorpe is serviced well by a variety of bus routes to the town centre. There is a local church nearby. The nearest pub is the Linthorpe Hotel and a Post Office is located close by. This is both a popular and very accessible location for families.



## Aster

### Atlas Care Homes Limited

26A Belle Vue Grove,  
Middlesbrough, TS4 2PX  
01642 852324

[Email](#)

[Website](#)

[Click to view CQC Rating](#)



At Aster Care Home, we are committed to the Quality of Care we offer. Our friendly and well trained staff treat residents and their families with compassion.

Our modern purpose built Care Home has everything that our residents need for their comfortable stay. We're open to any feedback and always look for improve our care by listening to our residents and their families.

- 93 Bed occupancy
- Residential, Nursing and Respite care
- En-suite rooms
- Activities co-ordinator
- Visiting clergy
- Shops nearby
- Newly created sensory garden
- Pets allowed •Visiting library • Visiting hairdresser
- Free Wi-Fi for residents

This Care Home is currently awaiting a review under the new rating system – this section will be updated once the service has been reviewed.

## Entertainment

Activities play a huge part of life at Aster and we employ activity co-ordinators who between them run a packed weekly schedule including entertainment in the Home and trips out to local events and shops. A regular choice of activities is available including social outings and entertainment.



## Facilities

- Appropriate laundry facilities are in place. Hairdressing is offered for a minimum charge. Hoists are available on both floors to assist in the mobility of clients.
- Payphone facilities are present.



## Nearby

Aster Care Home is ideally situated off Marton Road on Belle Vue Grove and adjacent to James Cook University Hospital. There is a hotel and a pub a short walk away. The nearest train station is the James Cook Station, situated behind the hospital.

## Within the grounds

Aster is set in grounds which are accessible to residents and provides car parking facilities for visitors. Aster Care Home has accessible gardens, which are well stocked, and has plenty of garden furniture for use by residents and their families. The garden also has bird feeders and boxes, which attract the local birds and squirrels. Summer garden parties are a weekly activity, which allows the residents to enjoy the outdoors.





## Brownlee Court

### Atlas Care Homes Limited

Ormesby Road Middlesbrough,

TS3 7SF

01642 225546

[Email](#)

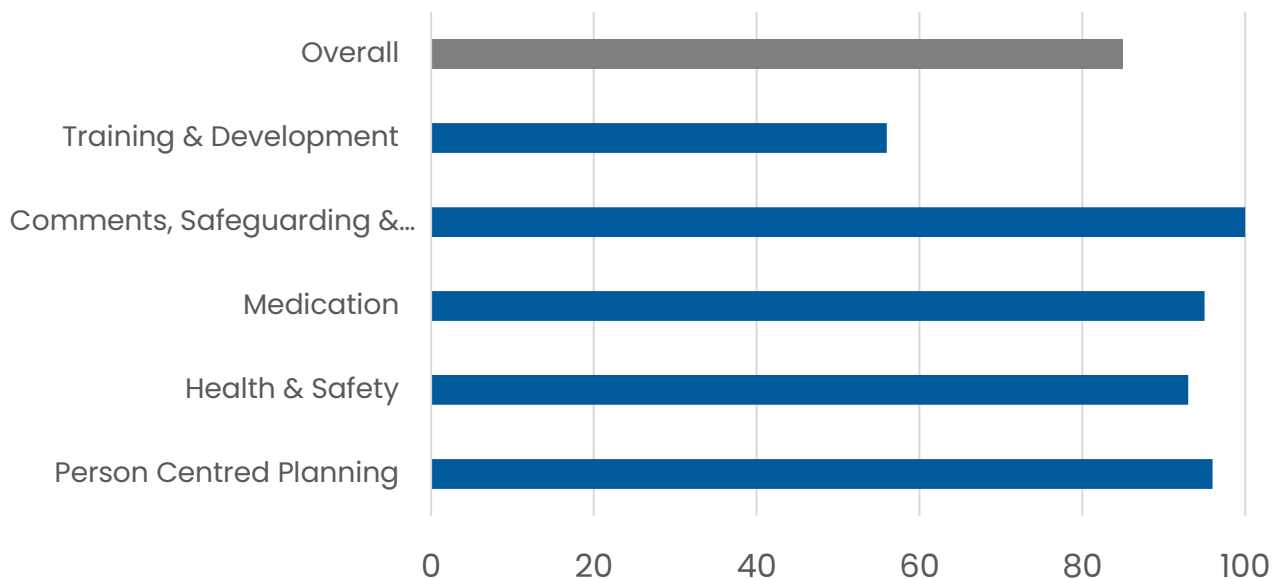


[Click to view CQC Rating](#)

The home is a privately owned, purpose-built, 116-bed care home specialising in Dementia, End of Life, Nursing and General Residency. Also providing respite care for families and loved ones to help them take a break from their care roles. All the rooms are furnished, or you can bring your own furniture with you if prefer. All rooms offer en-suite facilities. The home promotes individual care in a relaxed comfortable atmosphere.

- Qualified Care Staff
- 24-hour Care
- Regular GP visits/Own GP if required.
- Close to Local Shops
- Communal Garden area
- Lifts
- Minibus or other transport
- Near Public Transport
- Furnished/Own furniture if required.
- Pets by Arrangement
- Palliative Care
- Respite Care Equality & Diversity

Middlesbrough Council Quality Score %



# Care Homes Alphabetically

## Entertainment

Activities Program is co-ordinated on a 1-4 Weekly Planner rotation. All activities have objectives from dexterity, reminiscing, social interaction, reducing anxiety and stress, cognitive and mind stimulation, to helping with agitation, promoting sharing and socialisation.



## Facilities



## Within the grounds

## Nearby

Brownlee Court is located on Ormesby Road, Middlesbrough next to The Church of The Ascension and the local Berwick Hills shopping centre. It is located for easy access to all bus routes and there is a bus stop in front of the home.





## Cleveland View

### **Bondcare (Ambassador) Limited**

Cargo Fleet Ln, Middlesbrough,  
TS3 8NN 01642 244977

[Email](#)

[Website](#)

[Click to view CQC Rating](#)



Cleveland View Care Home is an important part of the community, providing residential care, in addition to specialist care for those living with dementia, Alzheimer's and other conditions. Short term respite care is also provided to help families and loved ones take a break from their caring roles. We promote individual, person-centred care in a relaxed and comfortable atmosphere, encouraging independence, choice and dignity throughout all that we do.

- En-suite rooms
- Pet Friendly
- Wi-Fi
- Large Garden
- Regular outings to local attractions
- Excellent working relationships with local professionals

This Care Home is currently awaiting a review under the new rating system – this section will be updated once the service has been reviewed.

# Care Homes Alphabetically

## Entertainment

A full and varied activities programme including outings, theme days, entertainments and performances are regularly held. Cleveland View provides links within the community therefore allowing residents to have the opportunity of participating in community life.



## Facilities

- The home offers regular chiropody, hairdressing, optical and dental services.
- Religious services are held regularly and can be arranged on request.
- A mobile library service is also available.



## Within the grounds

Garden and patio areas are available at the home to enhance residents' well being and giving enjoyment to residents' family and friends.

There is a landscaped garden to the rear with a paved area and generous car parking.

## Nearby

The home is situated in the heart of the community with easy access to all amenities and public transport as well as the Thorntree Hotel. There are 2 post offices nearby as is the Church of Jesus Christ of Latter Day Saints. There is a small shopping area in the town of Ormesby close by.



## Dalby Court

### Sanctuary Care Limited

1 Dalby Court, Coulby Newham,  
Middlesbrough, TS8 0XE

01642 575000

[Email](#)

[Website](#)

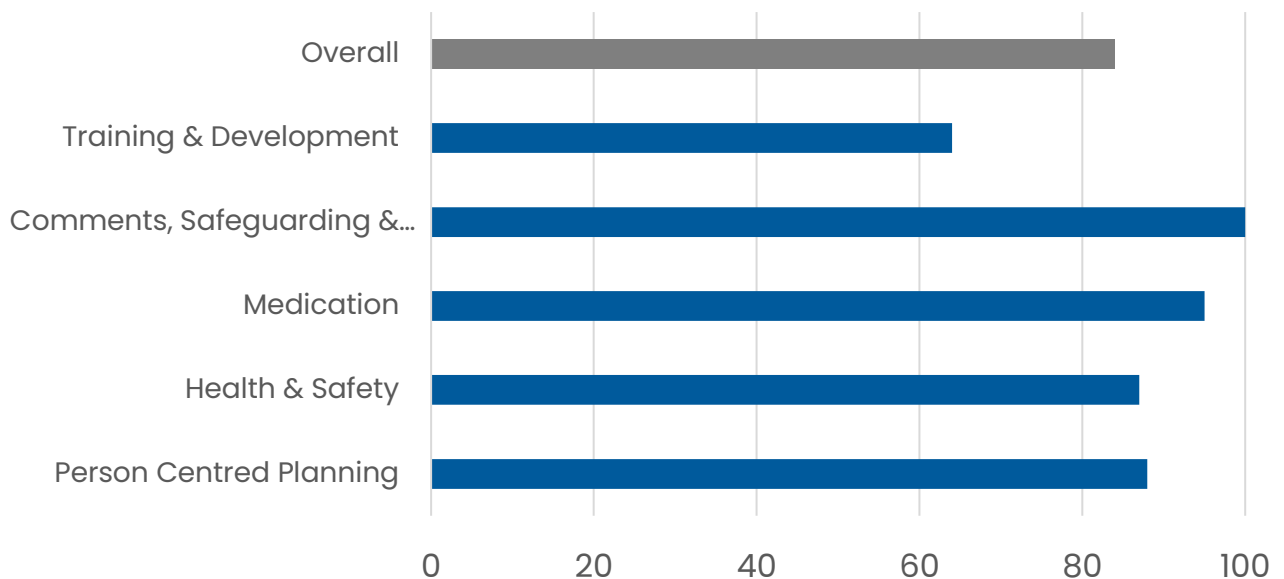
[Click to view CQC Rating](#)



As well as providing residential, dementia and palliative care, Dalby also offers both short stay and longer-term respite care breaks, which can be pre-booked in advance. The home has 63 beds. The team at Dalby Court, some of whom have worked at the home for 10, 15 and even 20 years, make it a true home for the residents.

- Ensuite bedrooms
- Activity room
- Conservatory
- Dining room
- Hairdressing salon
- Lounges
- Pub
- Wheelchair accessible garden
- Wi-Fi

Middlesbrough Council Quality Score %





## Entertainment

The home offers dedicated space for relaxing and socialising. Dalby Court has its own Namaste room for ultimate relaxation. Residents can enjoy a foot spa or a hand massage while listening to their favourite music. There is also mood lighting, a bubble machine and other sensory equipment. This room is also perfect for the pamper days that the team organises for residents.



## Facilities

- 'Coulby Newham' bar in the centre of the home where residents like to socialise.
- Also used to celebrate family events such as birthdays and anniversaries.



## Within the grounds

At the heart of Dalby Court is a beautiful garden which is a real focal point. The building surrounds this central garden, so it is completely secure and residents find this area the perfect spot to relax in the warmer months and enjoy family and friends. There is also a water feature and extensive lawns surrounded by wheelchair-friendly pathways.

## Nearby

The gardens are also perfect for visits by entertainers and musicians, who come for special performances. For residents who are more independent and receive residential care, the home is next to the main Parkway Shopping Centre in Coulby Newham.



## Delamere Lodge

### Landona House Limited

Delamere Road, Park End

Middlesbrough, TS3 7EB

01642 322802

[Email](#)

[Website](#)

[Click to view CQC Rating](#)



Delamere Lodge is a Residential, Dementia and Nursing Home with Respite care available. We strive to promote independence of individuals. Dignity and respect are at the forefront of our beliefs. Delamere Lodge is situated in Middlesbrough. It is a purpose-built home which can accommodate up to 41 residents. It is laid out over two floors. The upper floor is accessible by lift. Delamere has four lounges and two spacious dining rooms.

- Large gardens
- Countryside views
- En-suite bedrooms
- TV port in each bedroom
- Local shops on the doorstep
- Great transport links
- Nearby hotels
- Close to places of worship

This Care Home is currently awaiting a review under the new rating system – this section will be updated once the service has been reviewed.

## Entertainment

We offer both 1:1 and group-based activities in order to ensure that everyone has a chance to take part in something they enjoy. Our activities coordinators strive to come up with new and exciting opportunities for all residents.



## Facilities

- Four spacious lounges, one of them being transformed into a cafe and another one being used as a specific activities lounge
- Other facilities include therapy, hairdressing, large garden front and back with plenty of seating areas, wet rooms and specialist bathrooms.



## Nearby

Delamere is situated in the Park End area of Middlesbrough. It has local shops on its doorstep and very strong local community links. Delamere Lodge is a purpose-built care home close to the town centre and James Cook hospital. It has great links with train and bus services which are only a few minutes walking distance. We have our own minibuses.

## Within the grounds

There is a small easily accessible garden area to the front of the property and a large garden at back of Delamere Lodge with a beautiful lawned area. There is plenty of seating available for residents and visitors to enjoy some fresh air. This area is also used for activities such as lawn games, summer fete's and BBQ's in the summer months. Delamere Lodge also has on site parking for visitors.



## Elizabeth House

### GMA Healthcare Ltd

Elizabeth Terrace, North

Ormesby, TS3 6HE

01642 222702

[Email](#)

[Website](#)

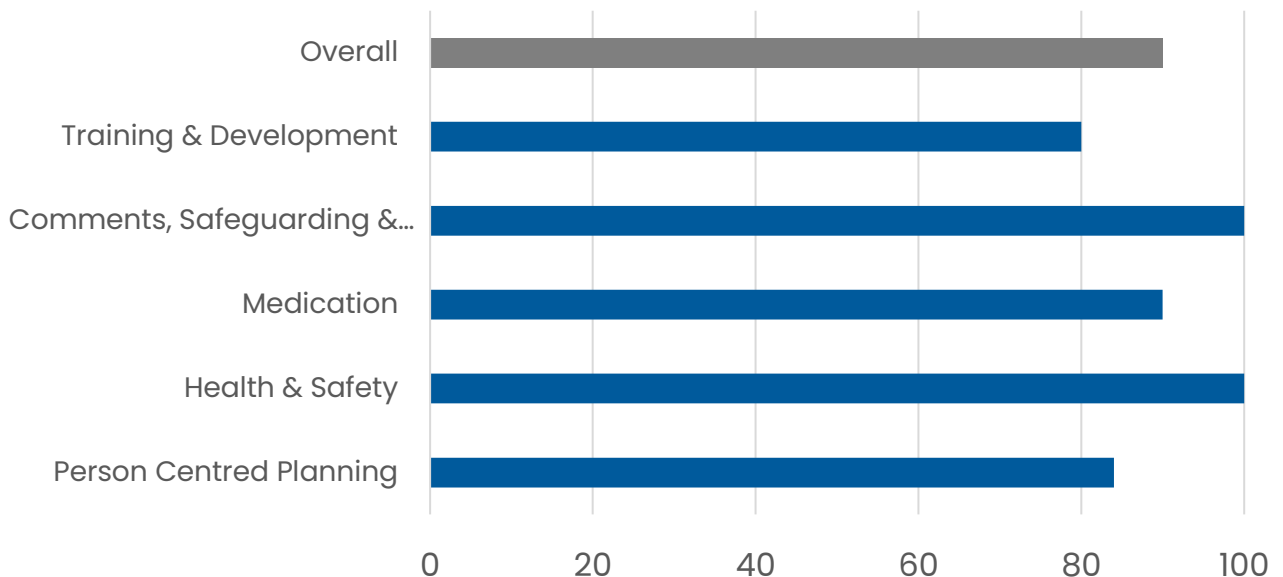
[Click to view CQC Rating](#)



Elizabeth House is located in North Ormesby on the outskirts of Middlesbrough town centre and is an entirely purpose built home specifically designed to provide some of the largest fully en-suite single bedrooms to be found in any of Middlesbrough's care homes. Elizabeth House has now been totally refurbished throughout to provide our residents with a very high standard of accommodation and décor.

- Extensive gardens with fountains
- Large summerhouse
- Comprehensive activities calendar
- Flat screen TVs in each room
- Free internet access
- Hairdressing salon
- Cinema facility
- Large conservatory
- Two dining rooms
- Great transport links
- Comprehensive library
- Residential, dementia and respite care

Middlesbrough Council Quality Score %





## Entertainment

Regular activities are arranged by our Home Manager to suit both individual and group needs. Residents are actively encouraged to continue with existing hobbies and assist in developing new areas of interest. Various entertainers visit us on a regular basis and we can also arrange hairdressing and chiropody appointments.



## Facilities

- Professional laundry facilities are offered in our dedicated laundry.
- Hairdressing salon area with professional hairdressers visiting us on a regular basis
- Home-cooked meals prepared daily by our chef using fresh produce
- Lift access



## Nearby

Elizabeth House is an easily accessible location within approximately one mile of Middlesbrough town centre and within close proximity of all local amenities. North Ormesby is well serviced by a variety of bus routes to the town centre. There is a church, Post Office, shops and pharmacy nearby whilst the market place is just around the corner.

## Within the grounds

Wherever possible we promote a full and active lifestyle. Above all, we recognise that each resident is an individual and therefore is encouraged to exercise choice in all aspects of their care. The friendly and homely atmosphere we have created at Elizabeth House means that everyone continues in their daily life with personal privacy and dignity, coupled with the highest quality care.





## Evergreen Court

### Hornby Healthcare Ltd

Saltersgill Avenue, Saltersgill, TS4  
3LD

01642 816700

[Email](#)

[Website](#)

[Click to view CQC Rating](#)



Evergreen Court is a small single storey residential care home. All rooms are located on the ground floor. All bedrooms are en-suite and situated within easy access of the main lounge and dining room. To the rear of the care home is a small garden, offering a safe and comfortable area for our residents. The care home has the feel of an oversized bungalow, however retaining a homely ambience.

- Residential, Dementia, Respite and Day Care
- Single storey
- 17 capacity
- All single occupancy with en-suite facilities
- All rooms have flat screen TV
- Wi-Fi access
- Social/Activity lounge
- Quiet lounge
- Conservatory
- Dining room
- Visiting hairdresser

This Care Home is currently awaiting a review under the new rating system – this section will be updated once the service has been reviewed.

## Entertainment

Our activities co-ordinator and care staff encourage residents to participate in our daily activities programme, however emphasis is placed on residents own choices. We have regular visits from a variety of entertainers/ therapists that are always greatly appreciated and generate resident participation.



## Facilities

- We provide specially adapted bathing and showering facilities with easy wheelchair access.
- There is a laundry service on the premises. Appointments are available for the visiting hairdresser, chiropodist, dentist, or optician, who attend on a planned basis. Ministers of various denominations visit the home each month for in-house religious services.



## Within the grounds

Our small conservatory linked to the main lounge gives easy access to the garden. Residents can sit in the conservatory or relax in our garden. During the year, our cooks plan for forthcoming events. Summertime offers afternoon teas and outdoor activities.

## Nearby

Evergreen Court is situated approximately two miles from the centre of Middlesbrough and is within easy walking distance of a small parade of shops. Local buses run close to the home, to Middlesbrough town centre. Local train stations are close by.



## Fountains Court

### GMA Healthcare Ltd

19a The Pastures, Coulby

Newham, TS8 0UJ

01642 594533

[Email](#)

[Website](#)

[Click to view CQC Rating](#)

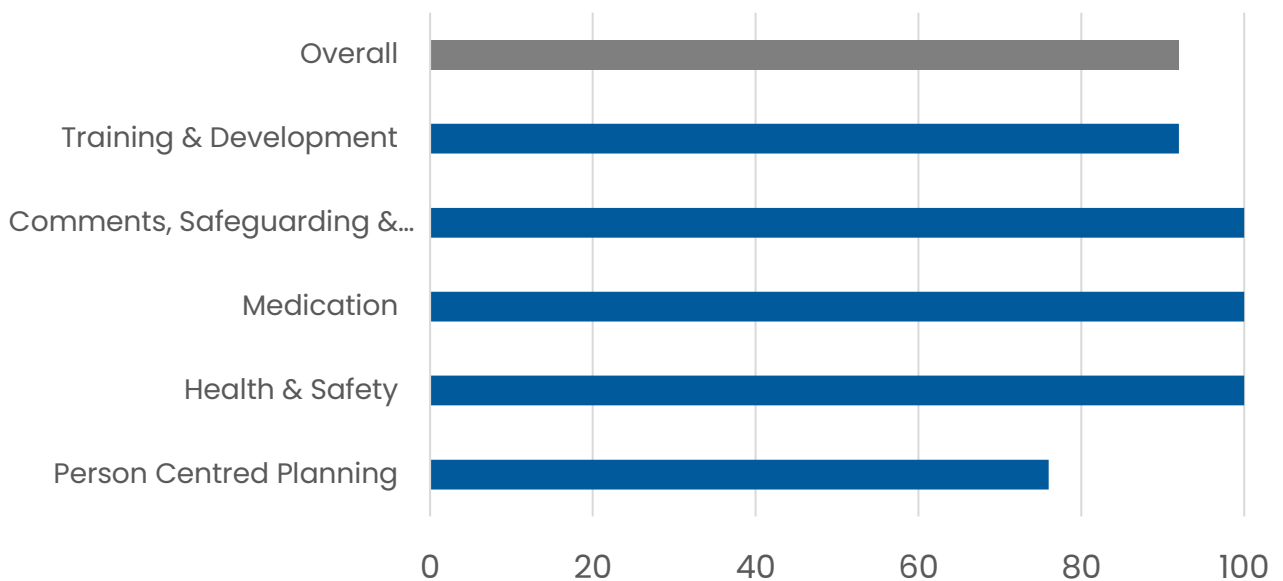


Fountains Court is a unique completely purpose built ground floor only care home in Coulby Newham Middlesbrough providing care for elderly people with and without dementia.

Fountains Court is believed to be the UK's only care home designed around a working vintage central courtyard street-scene, similar to what you may expect to see in Old York City Centre or Beamish.

- Residential, dementia care and respite care
- All single storey
- 42 all single ensuite rooms
- Extensive communal facilities including a pub, coffee shop, Post Office and Newsagents, small cinema, American Diner, Hairdressing salon, Nail and foot spa and a Tea room
- Very spacious gardens
- Easy car parking
- Very close to centre of Coulby Newham

Middlesbrough Council Quality Score %



## Entertainment

Fountains Courts main feature is the completely unique central vintage style Victorian shopping courtyard, complete with a Newsagents and Post Office featuring an original Post Office counter, The Book Corner Coffee Shop area with bespoke artist painted wall panelling, The Captain Cook Pub featuring a central bar, original pub tables and seating, plus juke box and vintage gaming machines, and old time piano. Residents can enjoy a pub lunch or an alcoholic drink, all on the house!

## Facilities

There is also a vintage tea room known as Bessy's for teas and coffees and cakes, the main Grand Bistro residents Restaurant, plus inside the main building there is an American Diner for fun food including Hamburgers and Hotdogs, a small Movie Theatre named after the towns original Gaumont Cinema, a Marilyn Monroe themed hairdressing Salon with regular visiting professional hairdressers, and an Oriental themed Nail and Foot spa. All bedrooms are single rooms with an ensuite WC, and every bedroom is equipped with a wall mounted flat screen TV with multiple channels available and as all the bedrooms and accommodation is on the ground floor there is no necessity for lifts. The range of communal facilities available to residents is easily the most comprehensive in Middlesbrough.

## Nearby

Coulby Newham provides a comprehensive range of shops within the nearby Parkway Centre, whilst there are also nearby bus stops and Doctors and Dental surgeries and Churches.



## Within the grounds

There is a large beer garden immediately to the rear of the pub, whilst there are several other separate residents gardens including a themed seaside garden with an occasional café and visitors centre and separate ornamental and sensory gardens, whilst there is also a large front car park for visitors.





## Kirkley Lodge

### Anchor Hanover Group

Dalby Way, Coulby Newham,  
Middlesbrough, TS8 0TW

01642 599080

[Email](#)

[Website](#)

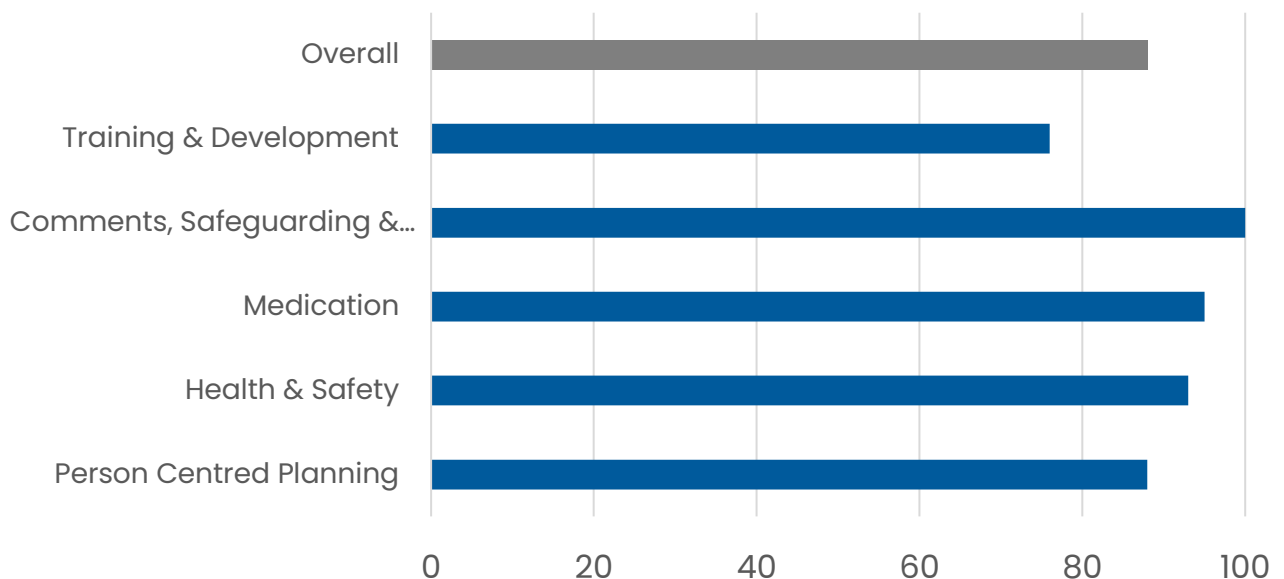
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Our care home is purpose built for up to 47 residents. Our bedrooms are all en-suite and single occupancy. We are happy to accommodate couples in two rooms. Kirkley Lodge is over two floors with the benefit of a lift and stairs. There is Wi-Fi throughout our home and television and telephone points in all bedrooms. Our staff team are mostly local, and they receive ongoing training. They are selected for their friendliness and desire to help.

- Dementia and Respite care
- En-suite rooms
- TV point and connections for digital and satellite TV
- Visiting hairdresser
- Visiting clergy
- Gardens
- Visiting library
- Pets allowed
- Shops nearby
- Church nearby

Middlesbrough Council Quality Score %



## Entertainment

Entertainment and activities are planned on a weekly and monthly basis with our resident's input. This includes quizzes, bingo, singing and much more. We have regular use of an OMI light projector, which provides interactive games and entertainment.



## Facilities

Our meals are home-cooked, with a number of menu choices and we cater for our resident's preferences and specific dietary requirements. Residents are encouraged to participate in menu planning and all aspects of home life. Our home benefits from a number of facilities such as a hair salon, shop and much more.



## Within the grounds

Our home is located within private grounds where residents can benefit from our lovely gardens with seated areas and flower beds.

## Nearby

Kirkley Lodge is located in the heart of Coulby Newham with a supermarket and shopping centre close by. There are larger shops, food outlets and places of worship nearby. Middlesbrough town centre can be accessed by public transport or good local road links.



## Lavender Court

### Hornby Healthcare Ltd

4 Beverley Road, Saltersgill,

Middlesbrough TS4 3LQ

01642 828444

[Email](#)

[Website](#)

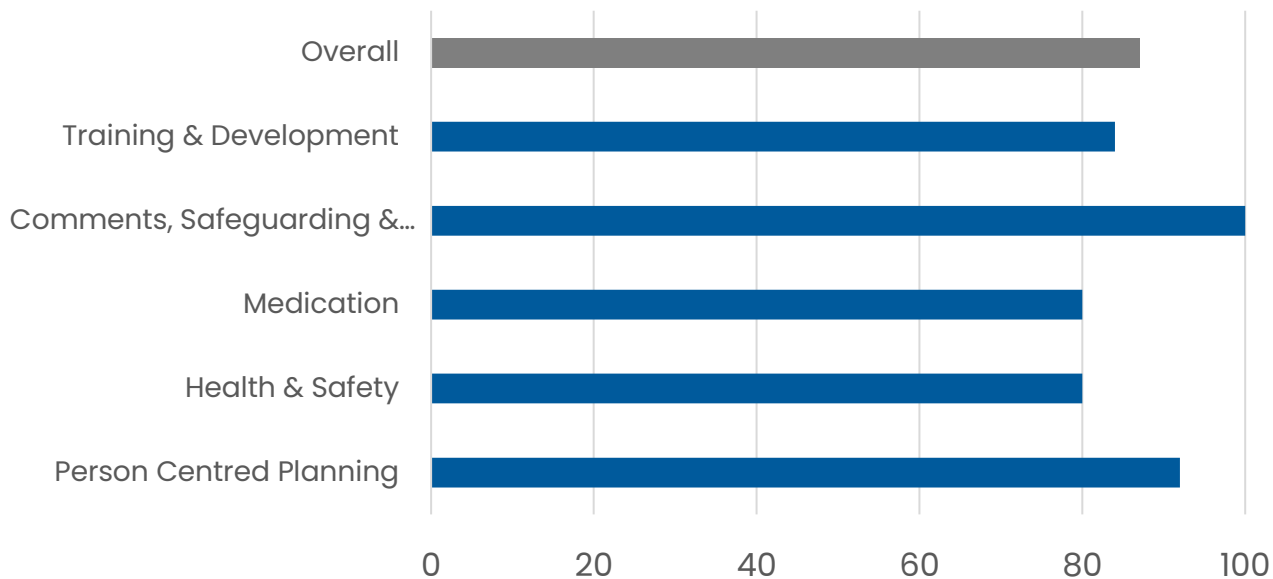
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Lavender Court is a family operated care home where the care home provider takes an active role in the day to day running of the service provision. Within our homely surroundings we offer 24-hour person-centred care delivered by compassionate and dedicated staff within a safe and friendly environment. All our staff are part of one team with one goal in mind, to deliver the best possible care to those we have been entrusted with.

- Residential, Dementia, Respite and Day Care
- Single storey
- 18 capacity
- All single occupancy with en-suite facilities & flat screen TV
- Wi-Fi access
- Social/Activity lounge
- Quiet lounge
- Sun room/lounge
- Nearby churches
- Nearby shops
- Garden with seating area

Middlesbrough Council Quality Score %



## Entertainment

Our activities co-ordinator and care staff encourage residents to participate in our daily activities programme, however emphasis is placed on residents own choices. We have regular visits from a variety of entertainers/ therapists that are always greatly appreciated and generate resident participation.



## Facilities

All areas of the care home are easily accessible. Lavender Court has a choice of three lounges. The larger lounge is used for resident activities and socialising at the home. The smaller 'quiet' lounge allows residents to relax but at the same time remain involved with others. Our garden room offers a relaxing light filled environment, a favourite place during the summer with its direct access to the garden.



## Within the grounds

Our spacious garden room is regularly used for arts and crafts, painting being a definite favourite. When possible, we may take residents over to our sister care home Evergreen Court for group participation, something that our residents look forward to.

## Nearby

Lavender Court is situated approximately two miles from the centre of Middlesbrough and is within easy walking distance of a small parade of shops. Local buses run close to the home, to Middlesbrough town centre. Local train stations are close by.





## Longlands

### Constantia Healthcare (Middlesbrough) Ltd

35 Longlands Road, TS4 2JS

01642 211119

[Email](#)

[Website](#)

[Click to view CQC Rating](#)



Longlands care home offers excellent standards of person-centred care for our residents proven by our inspection reports. Our resident's independence and happiness are of paramount importance to us. Longlands is renowned for its homely and friendly atmosphere. Longlands is a purpose built home providing residential care for up to 43 residents.

- Residential long & short stay
- Respite and day care
- Gardens
- En-suite bedrooms
- Extensive activities and entertainment programme
- Pets allowed
- Close to local shops
- Visiting hairdresser
- Visiting clergy
- Visiting chiropodist
- Close to places of worship
- Free WI-FI

This Care Home is currently awaiting a review under the new rating system – this section will be updated once the service has been reviewed.

## Entertainment

Activities include, Bingo, dominoes, baking, reminiscence, arts and crafts, exercise classes, pamper sessions, coffee mornings & outings to local markets, shops, cinema and local places of interest.

Our entertainment programme includes visits from local singers, choirs and theatre companies'.



## Facilities

There are telephone points in all our rooms. We also have hairdressers, dentists, optical and chiropody services that visit the home regularly. Residents have access to newspaper delivery service.

Our fully trained catering staff offer an extensive menu of fresh home cooked meals which cater for individual needs, our attentive staff will ensure that every individual resident has an enjoyable dining experience in a relaxed atmosphere.



## Within the grounds

Our newly refurbished activities lounge which overlooks one of our well-established garden. There is a paved patio area with ramp access. To the rear of the home there is a second garden with delicious apple trees, shrubs and a lawn.

## Nearby

Longlands Care home is situated on the outskirts of central Middlesbrough and close to local shops and a post office.

We have access to a local bus service which passes into town every 15 Minutes, St Joseph's church is just a few miles away.



## Loxley Chase

### Illumina Care Group

3-5 The Crescent, Linthorpe

Middlesbrough TS5 6SD

01642 818921

[Email](#)

[Website](#)

[Click to view CQC Rating](#)



Loxley Chase Care Home is situated in the attractive period residential area of Linthorpe Village and is owned and operated by a local family with many years of healthcare experience. At Loxley Chase, we can offer care to suit individual needs. Long-term, short-term and respite care are all catered for, and we can also accommodate residents with a wide variety of needs.

- Residential, Elderly Dementia and Respite Care
- 32 capacity, fully refurbished
- 3 floors - full access lift
- All single en-suite rooms
- All rooms have 88 channel TV's and free internet access
- Dedicated activities room with hairdressing area
- Visiting hairdresser
- Garden and patio area
- Activities Co-ordinator
- Pets allowed
- Shops nearby

This Care Home is currently awaiting a review under the new rating system – this section will be updated once the service has been reviewed.



## Entertainment

Regular activities are arranged by our Home Manager to suit both individual and group needs. We actively encourage residents to continue with existing hobbies and assist in developing new areas of interest. Our residents also get great pleasure from the various entertainers who visit us on a regular basis.



## Facilities

- Professional laundry facilities are in place in our dedicated laundry. Additionally we provide a specialist activities room for general craft work and hairdressing area
- We are also proud of the appetising home-cooked meals that are prepared by our Chef. They are prepared daily using fresh produce and are served in the home's elegant dining area.



## Within the grounds

We have our own attractive garden to the front of Loxley Chase, which offers our residents a delightful place to relax and enjoy a sunny afternoon. There is also a small rear patio garden. Car parking is available for visitors.

## Nearby

We offer residents an easily accessible and popular location one mile from Middlesbrough town centre, within close proximity of all local amenities. The area of Linthorpe is well serviced by a variety of bus routes to the town centre. There is a Church nearby as is a Post Office and local shops and a pharmacy.



## Middlesbrough Grange

### Anchor Hanover Group

Netherfields, Middlesbrough,

TS3 0RY

01642 303630

[Email](#)

[Website](#)

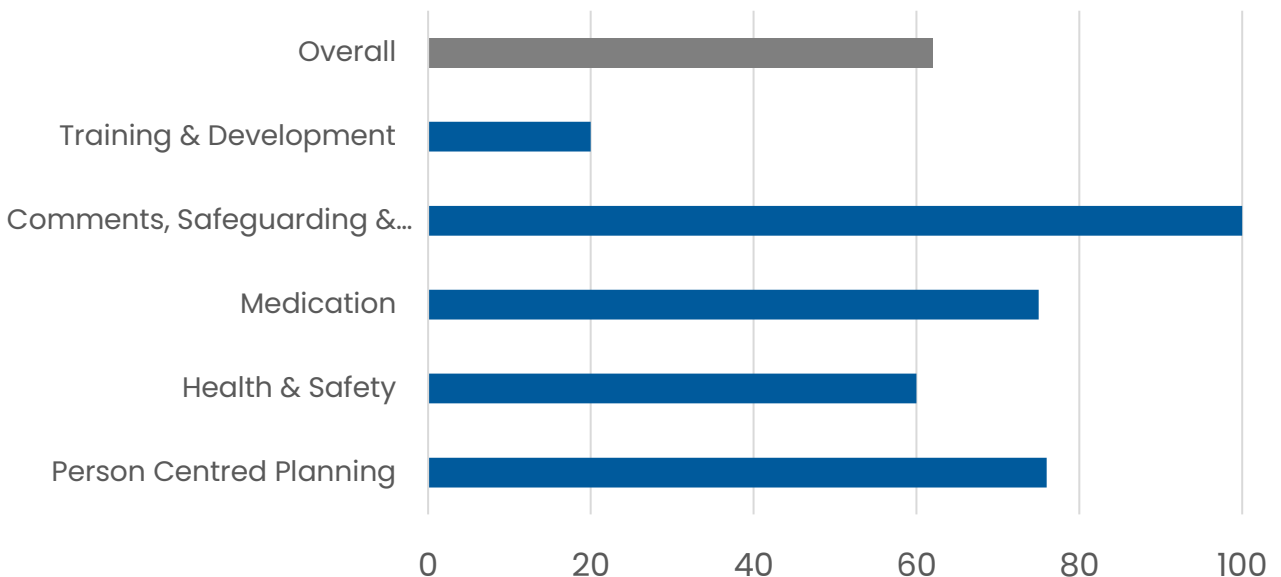
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Our care home is purpose built for up to 45 residents. Our bedrooms are all en suite and single occupancy. We are happy to accommodate couples in two rooms. We have a ten-bed male only area to provide tailored care for gentlemen. We can also provide care for ladies and gentlemen under the age of 65 years.

- Residential, Elderly Dementia and Respite Care
- 31 Residential/Respite
- 14 Elderly Dementia
- En-suite rooms
- Gardens
- Visiting hairdresser
- Visiting chiropodist
- Visiting clergy
- Pets allowed
- Shops nearby
- Church nearby
- Visiting library
- Activities Co-ordinator

Middlesbrough Council Quality Score %





## Entertainment

Entertainment and activities are planned on a weekly and monthly basis with our resident's input. This includes quizzes, bingo, singing and much more. We use a range of technology to enhance our resident's wellbeing. We have regular use of an OMI light projector, which provides interactive games and entertainment.



## Facilities

- There are 3 dining rooms, a laundry room, a hairdressing salon, a well equipped kitchen, a newly opened shop Open All Hours.
- There's also a pub - The Netherfield Arms.
- Pets allowed at the managers discretion.



## Within the grounds

Our home is located within private grounds where residents can benefit from our Remembrance Garden with seated areas and flower beds.

## Nearby

Middlesbrough Grange is located in the heart of Ormesby with shops and food outlets across the road. There are larger shops and places of worship nearby. Middlesbrough town centre is within 4 miles and can be accessed by public transport or good local road links.



## Montpellier Manor

### Methodist Homes

46 Strait Lane, Stainton

TS8 9BD

01642 579030

[Email](#)

[Website](#)

[Click to view CQC Rating](#)

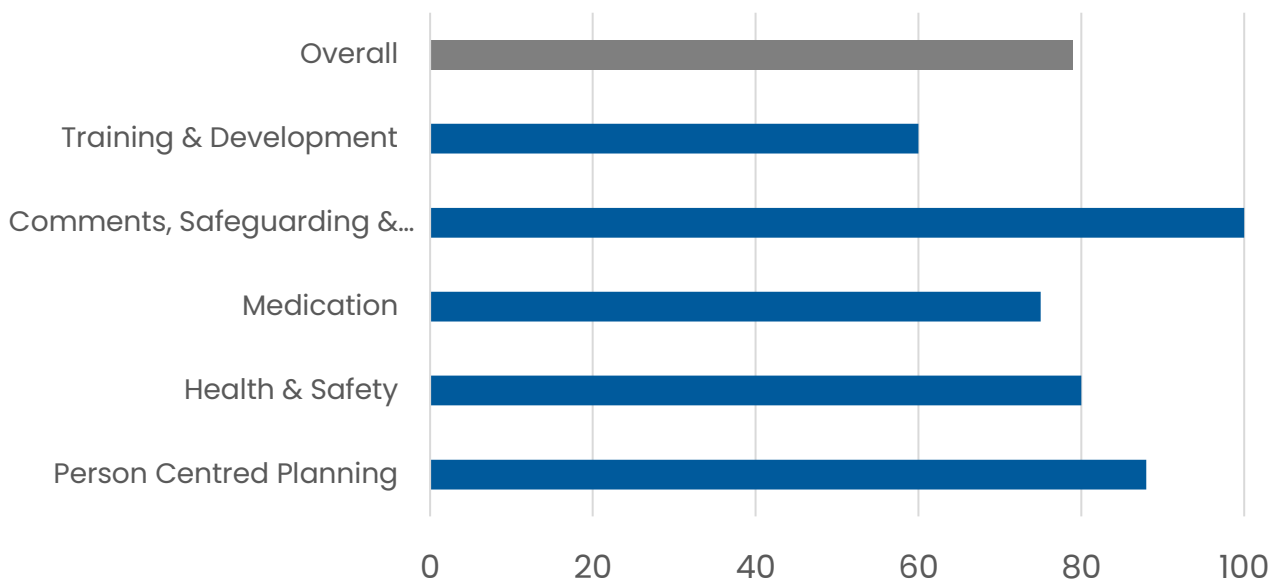


At Montpellier Manor, we provide residential and residential dementia care for our 85 residents in beautiful, en-suite accommodation.

Opened in 2018, it's a wonderfully calm and welcoming space, where our passionate team deliver personalised care in a warm, supportive and safe environment. We also offer short-term respite care.

- 85 en-suite rooms
- Luxurious surroundings
- Garden café
- Music therapist
- Chaplain
- Activities
- Beauty and Hair salon
- Lovely garden spaces
- Nearby shops and church
- Rated highly on Carehomes.co.uk
- All rooms can be person centred to individual choice

Middlesbrough Council Quality Score %



## Entertainment

We have 2 full time activity co-ordinators and we also have an optional schedule of events and activities which we review regularly, helping residents to explore their interests and discover new ones. Along with pet therapy visits, there's also gardening, art and crafts, baking, bingo, quizzes and church services with our dedicated chaplain.



## Facilities

- Our dementia suite includes themed areas such as a village store, art gallery and post office, and we offer music therapy for our residents living with dementia.



## Within the grounds

Our beautifully landscaped gardens and patio areas are lovely areas to relax in the sunshine. The hair and beauty salon offers an opportunity for a spot of pampering, and our coffee shop is the perfect place to get together with friends.

## Nearby

With regular trips out and visits from local school and nursery children, there's never a dull moment at Montpellier Manor.



# Nunthorpe Hall

## GMA Healthcare Ltd

Nunthorpe Hall, Eastside, Old  
Nunthorpe Village, TS7 0NP  
01642 316611

[Email](#)

[Website](#)

[Click to view CQC Rating](#)



Nunthorpe Hall is located in Old Nunthorpe Village and is one of the towns very few remaining former stately homes that dates back to the early 1600's, and has now been totally refurbished to provide our residents with the highest standard of accommodation possible locally. The Hall provides comfortably some of the most spacious bedrooms and communal areas locally and offers high quality residential and respite accommodation.

- Former Stately home converted to a very high standard.
- Residential and respite care
- 33 all single ensuite rooms,
- Extensive and luxurious communal facilities presented to a very high decorative standard
- Spacious reception areas, dining rooms/tea room, lounge and an original oak panelled library.
- Very spacious gardens
- Own hair salon
- Easy car parking
- Bus stop opposite

This Care Home is currently awaiting a review under the new rating system – this section will be updated once the service has been reviewed.



## Entertainment

The Hall has very luxurious exceptionally spacious communal rooms in which the decor and furnishings are to a very high standard. The facilities include the grand hall which leads through to the beautiful main lounge where residents can watch television, read, or listen to music.



## Facilities

- The home has an independent hairdresser and chiropodists that come and offer their services to the residents.
- The Vicar from St Mary's church comes each month to hold a service in the home.
- Nunthorpe Hall also has it's own chapel of St. Marys for any residents or families that may wish to use it.



## Within the grounds

Hall has extensive grounds totalling over 6 acres which offer beautiful lawns with ornamental fountains, wooded walks and our own lake where there is an abundance of wildlife. There is a large car park plus an Orangery, a water garden and even a Wishing Well



## Nearby

Nunthorpe Hall is 1.3 miles away from Nunthorpe Railway Station, which covers the Esk Valley Line. The village of Nunthorpe is serviced by Middlesbrough and Eston Methodist Church and The Tree Bridge Hotel is the local pub which is within walking distance. Nunthorpe has a small commercial centre with shops and amenities. There is also a bus stop immediately outside Nunthorpe Hall which provides a regular service.



## Nunthorpe Oaks

### Sanctuary Care Ltd

114 Guisborough Road,

Nunthorpe, TS7 0JA

01642 316694

[Email](#)

[Website](#)

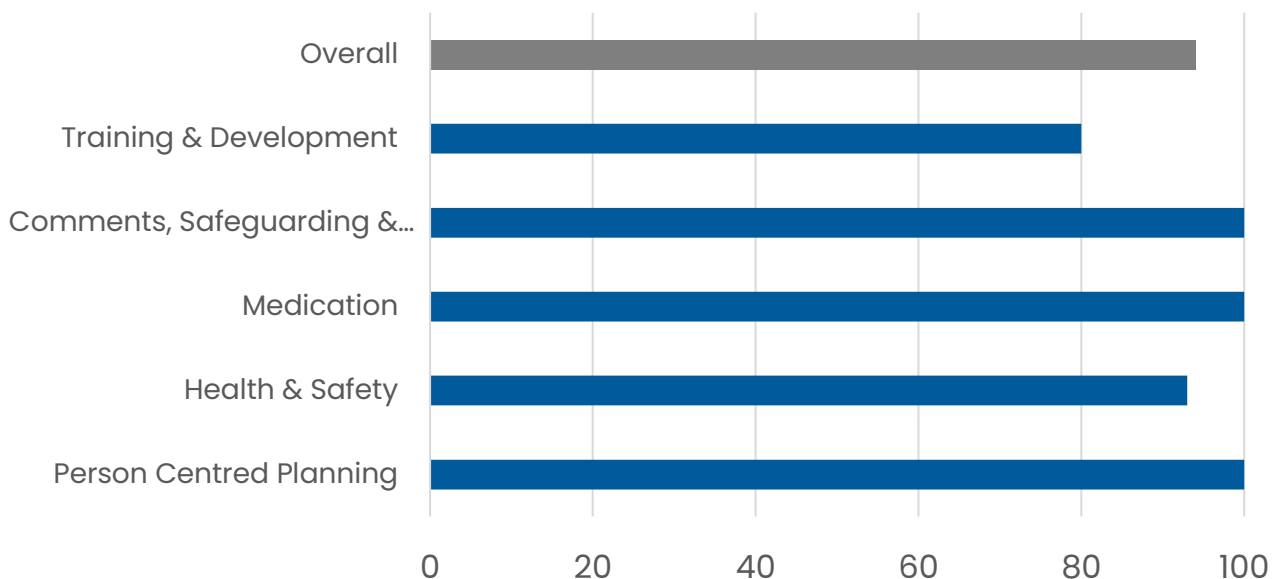
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Nunthorpe Oaks has undergone a transformation with an extensive full-home refurbishment in 2022. As well as providing residential care, we also offer short stay and longer-term respite care breaks. The home has 54 en-suite bedrooms. Family and friends often say how Nunthorpe Oaks feels like a home from home. The team members are devoted to enriching residents' lives, with a high standard of truly person-centred care.

- Newly refurbished ensuite bedrooms
- Dining room
- Garden room
- Hair salon
- Café
- Lounges
- Wheelchair accessible garden
- Wi-Fi

Middlesbrough Council Quality Score %



## Entertainment

There's a hair and beauty salon, complete with a nail bar for a spot of pampering a new cinema lounge for watching the great classics and modern movies, complete with a popcorn machine. The Activity team at Nunthorpe organise lots of individual and small group activities, like knitting club, music sessions, bingo and light exercise classes. Many residents also really enjoy having pamper sessions in the care home's hairdressing salon.



## Facilities

- New bistro cafe
- Lounge and dining areas



## Nearby

The home is a short walk from Nunthorpe Bowling Club, where residents have loved watching matches. The home welcomes visits from the local nursery; other visitors have included students from our local Nunthorpe Academy. Dorman Museum in Middlesbrough is another popular place to visit, as well as the church in Nunthorpe.

## Within the grounds

A real focal point of the home are the secure gardens, which include seating areas, pergolas bursting with colour and a vegetable plot. They include wheelchair-friendly pathways and are the perfect spot for residents to spend time with their family and friends. The garden room opens out onto the courtyard, which is wonderful during the warmer weather. In the summer months, the home often holds social gatherings with families and friends on the lawns with Buck's Fizz, barbecues, and garden games.



## Parkville

### Prestige Care Ltd

Walpole Street, Middlesbrough,

TS1 4HA

01642 223334

[Email](#)

[Website](#)

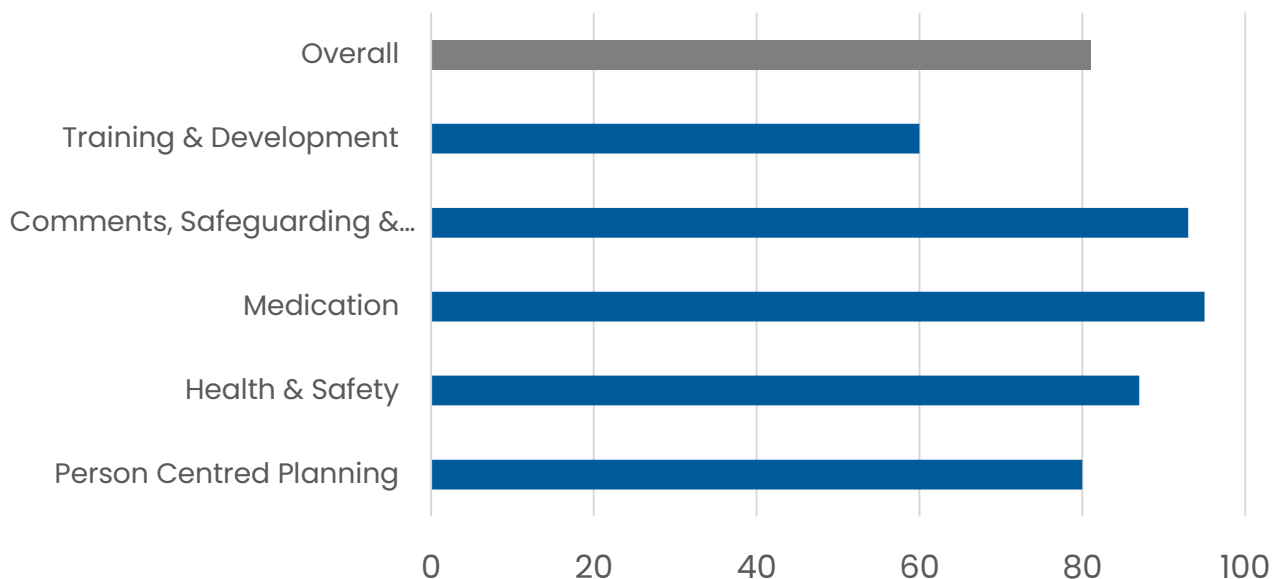
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Parkville Care Centre is a privately owned nursing and residential home located within Middlesbrough. The home provides high quality care and support to people within two buildings. The care home offers residential caring in the main building providing 24 hour care and support for the frail older person. There's also a 37-bed specialist nursing community for people living with dementia or related illnesses requiring nursing and dementia residential type care.

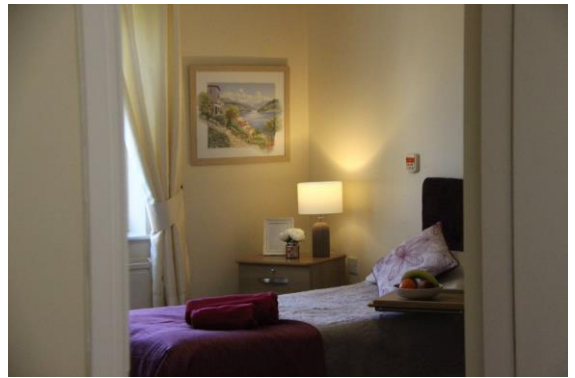
- Space for up-to 94 residents
- En-suite facilities
- Lounge areas with large screen TVs, music centres and radios
- Expansive landscaped enclosed garden area
- Auguste community boasts a bistro
- Each resident is encouraged, should they wish, to bring in their own furnishings
- Each room is fitted with a call system for use by residents should they require assistance

Middlesbrough Council Quality Score %



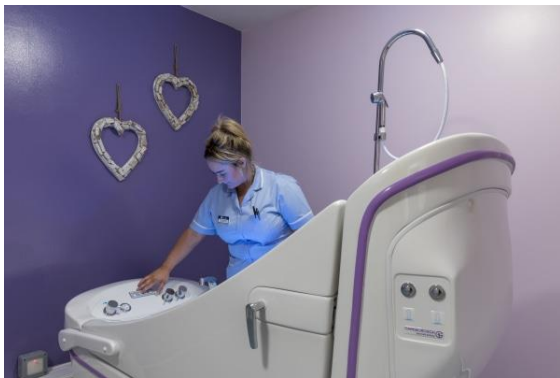
## Entertainment

Our Activities Coordinators are constantly arranging new activities to stimulate and catch the imagination of our residents. From visiting entertainers to regular craft tables to dancing and singing, there is always something for our residents to keep them entertained. We welcome community inclusion and have regular visits from local clergymen.



## Facilities

- Our Activities Coordinator also takes the time to sit with each resident and go through a life history so they get to know what the likes and dislikes of each individual are and can tailor the activities to suit them.
- The residents committee ensures that the people who live in our service are able to make requests and suggestions and contribute in the homes operations.



## Within the grounds

Parkville and the Auguste community offer safe, spacious, separate enclosed gardens, patios, adapted paths and at Auguste Community there is a children's play area.

## Nearby

Parkville Care Centre is conveniently located in the centre of Middlesbrough town, with easy access to local facilities and public transport. The home is surrounded by beautiful landscaped gardens, secure and easily accessible for wheelchair users. It is a bright, welcoming purpose-built home





## Roseleigh

### Constantia Healthcare (Middlesbrough) Ltd

Lytton Street, TS4 2BZ

01642 656122

[Email](#)

[Website](#)

[Click to view CQC Rating](#)

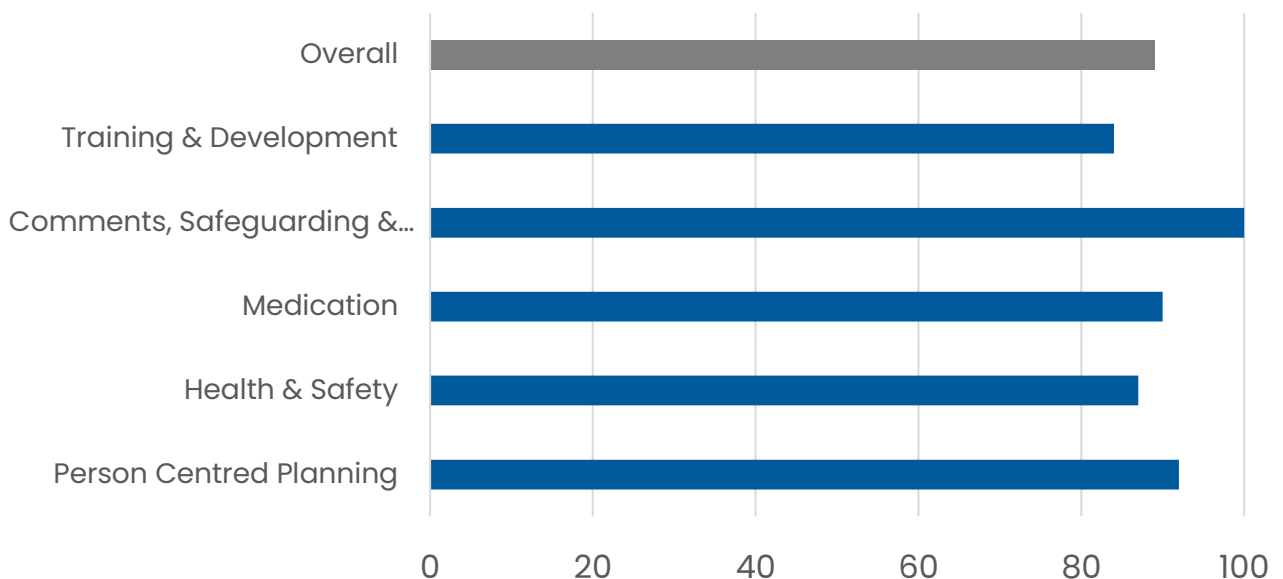


Roseleigh care home offers high standards of person-centred care for our residents. Our resident's independence and happiness are of paramount importance to us. Roseleigh is proud of its reputation for providing a homely and friendly environment where visitors are always welcome.

Our service provides care for those who may have dementia, physical disabilities, learning difficulties and various mental health conditions.

- Residential, residential dementia, respite and day care
- 50 en-suite bedrooms
- Newly built attractively furnished conservatory leading on to a large garden.
- Extensive activities and entertainment programme
- Close to local shops
- Visiting hairdresser
- Visiting clergy
- Visiting chiropodist
- Close to places of worship
- Free WI-FI

Middlesbrough Council Quality Score %





## Entertainment

Activities include, Bingo, dominoes, chess club, reminiscence, wine and cheese evenings, arts and crafts, exercise classes, pamper evenings, coffee mornings & outings to local markets, shops, cinema and local places of interest. Our entertainment programme includes visits from local singers, choirs and theatre companies'.



## Facilities

- A personal laundry service is provided for all our residents.
- Roseleigh has a visiting hairdresser who visits the home on a weekly basis.
- An optician, dentist and chiropodist are also regular visitors to the home.



## Within the grounds

The home has a newly built spacious conservatory ideal for activities and gatherings leading on to a large garden, with several paved seating areas.

Residents are encouraged to be active in tending to the garden and potting plants and flowers.

## Nearby

Roseleigh care home is close to all local amenities, the local's market and bus routes into the town centre. A wide range of places of worship are located around the area. The local pub is with walking distances and Albert Park is also nearby.



## Stainton Lodge

### North East Care Homes Ltd

Stainton Way, Hemlington,

TS8 9LX

01642 590404

[Email](#)

[Website](#)

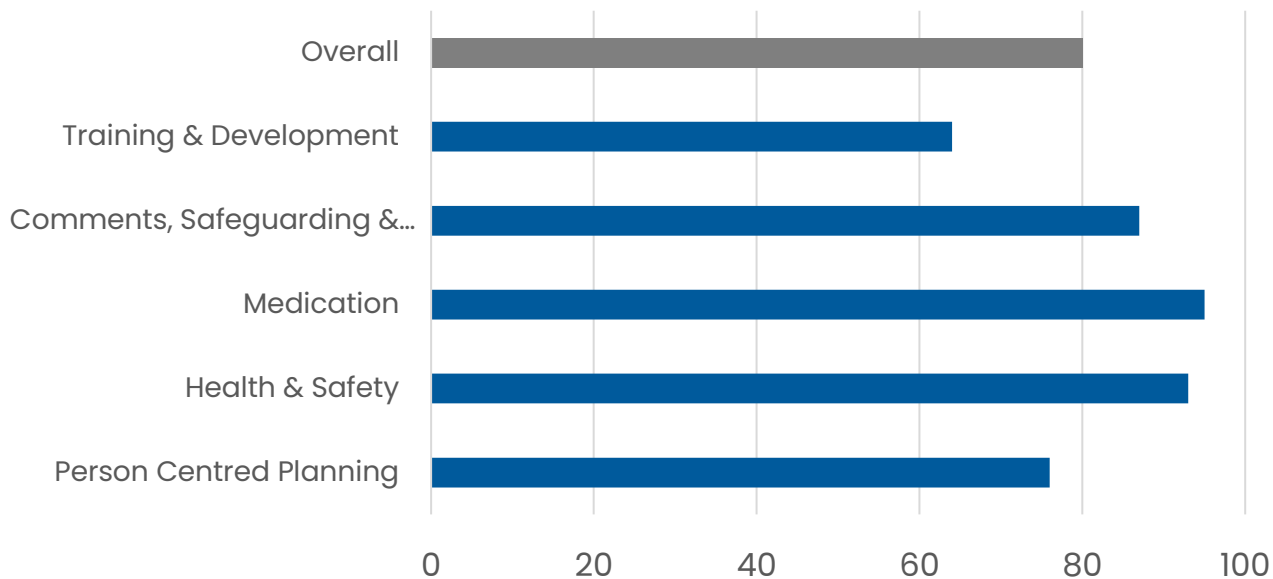
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Stainton Lodge Care Centre is a modern, purpose-built home with an excellent environment providing 73 bedrooms all with personal en-suite and shower facilities. There are 4 comfortable lounges, 4 designated quiet lounges, 5 dining areas and a large reception lounge with a kitchen area to enable residents, families and friends to access refreshments. The home offers a safe environment including a 24-hour nurse-call system and enclosed well-appointed gardens.

- Provides Elderly Dementia care, Mental Health & Challenging Behaviour Nursing care, and Respite care.
- 73 Capacity
- Gardens
- Hairdresser
- En-Suite rooms with wet rooms.
- Television and telephone points
- 2 Activity Co-ordinators
- Shops nearby
- Church nearby
- Lake walk nearby

Middlesbrough Council Quality Score %



## Entertainment

We offer extensive person specific activities. Our support staff engage in daily activities and outings. And we have 2 activity Co-ordinators to entertain the residents each day to ensure they feel happy and stimulated. We use Skype and Face time to ensure families and friends can stay in touch. We have regular entertainers who come in to sing to the residents and coffee mornings for residents and families.



## Facilities

- High spec hairdressing salon
- Wheelchair access throughout the home



## Within the grounds

There is private parking for approximately 20 cars and an enclosed landscaped courtyard and garden.

## Nearby

We are close to Coulby Shopping Centre. A local village with a welcoming Public House. There is a beautiful lake just a short walk from the home. We are on a bus route that takes you to Middlesbrough Town Centre.



## Stainton Way

**North East Care Homes Ltd**

Stainton Way, Hemlington,

TS8 9LX

01642 599157

[Email](#)

[Website](#)

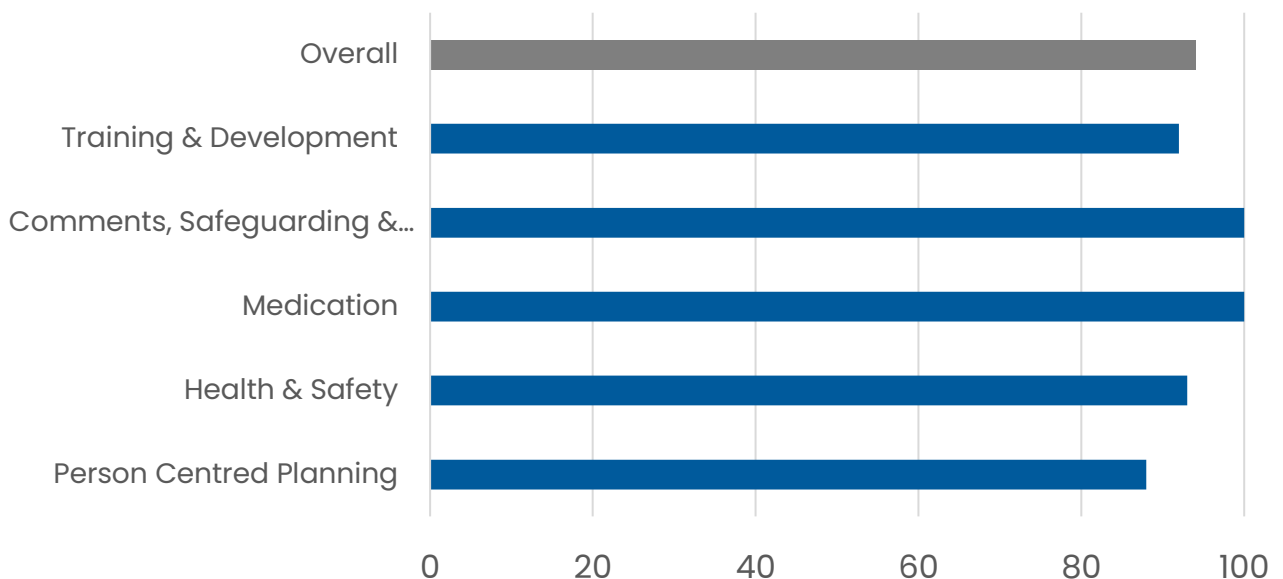
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Stainton Way Care home is a well-established, purpose built care home located on Stainton way within the town of Middlesbrough. Stainton Way Care Home provides first class quality care within a well-appointed, comfortable and stimulating environment. The people who reside with us at Stainton Way are at the heart of everything we do. Each of the two units house 32 single bedrooms, all with en-suite facilities and Wi-Fi access.

- 65 capacity
- Elderly Dementia, Residential and Respite Care
- Gardens
- Visiting hairdresser
- Visiting clergy
- 2 floors
- En-suite rooms
- Activity Co-ordinators
- Visiting library
- Pets allowed
- Shops nearby
- Church nearby

Middlesbrough Council Quality Score %





## Entertainment

We have 2 members of staff working for the activities department to provide fun and engaging activities suited to all needs and abilities of our service users. Activity staff arrange all fund raising for the department, often arranging raffles, tombola's, bake sales and fetes to raise money for new resources and fun trips to the seaside, museums and the local cafés, for all to enjoy. Some of our activity sessions include: Bingo, Dominoes, Jigsaws and board games, Arm chair aerobics, Reminiscing sessions, Arts & Crafts and Ball games.

## Facilities

- Large garden and patio area
- Comfortable and quiet garden room
- Hairdressing salon
- Visits from outside entertainers
- Various trips out arranged
- Seasonal parties



## Within the grounds

Stainton way is situated with a large garden and patio area for service users and their loved ones to enjoy, residents have access to this garden whenever they wish (weather permitting) it is well maintained and a popular location for service users to spend their time during the warmer months.

## Nearby

Stainton Way is just a short distance away from three thriving shopping centres, each with a wide variety of grocery stores, hair salons, fast food restaurants, bakery's, cafes, doctors surgeries, dentists and much more. Within a 1 mile radius of Stainton way care home there are 3 practicing churches to choose from. Stainton village is also the home of a cosy and traditional public house and restaurant, quirky bistros and a village hall hosting a range of events and activities.



## St Mary's

### SUSASH Middlesbrough Ltd

1-3 The Crescent, Linthorpe, TS5

6SD

01642 820851

[Email](#)

[Website](#)

[Click to view CQC Rating](#)



St Marys Care Home is currently a 40 bedded Care Home split over 2 floors. We have a mixture of different sized rooms, some with en-suite some without. We have free Wi-Fi for everyone. St Marys is a Residential care home which accommodates many different individuals and their care needs. All Care staff undergo intense training yearly to ensure they are confident and competent within their roles.

- Respite Care
- 40 capacity
- En-suite rooms available • Television point in each room
- Gardens
- Activities Co-ordinators
- Visiting clergy
- Visiting library
- Pets allowed
- Shops nearby
- Church nearby•
- Restaurants and Cafes nearby
- Free Wi-Fi

This Care Home is currently awaiting a review under the new rating system – this section will be updated once the service has been reviewed.

## Entertainment

Our Activity Coordinator will be happy to discuss with you any interest or hobby you would like to pursue. If you would like to join our Activity Coordinator and other residents for a chat and a cup of coffee, you may do so at any time. There is a timetable of events displayed on the activities notice board which is located near the manager's office and on each unit or ask any member of staff about what is going on.



## Facilities

- Our hairdresser Jane visits the home each Tuesday
- Our chiropodist Beverly visits the home each 6-8 weeks
- We have access to the NHS Physiotherapy service via your GP, or we could arrange a private appointment on request.



## Within the grounds

Within the grounds There is a sensory garden with seating area for residents to enjoy.

## Nearby

We are a short walk away from Linthorpe Village where there are shops - staff regularly go out to the shops and residents may accompany them if they wish, or this can be built into a resident's daily activity upon request. Linthorpe village has a post office, chemist, florist, newsagent and supermarket along with other local shops. Bus services are regular and There are many local places of interest if you wish to visit them including Albert Park, Dorman and MIMA.



## The Gables

### T.L. Care Limited

31 Highfield Road,  
Middlesbrough, TS4 2PE  
01642 515345

[Email](#)

[Website](#)

[Click to view CQC Rating](#)



The Gables Care Home is a purpose-built, modern home located in a quiet residential area on Highfield Road in Middlesbrough.

Our medium-sized home has 64 modern en-suite bedrooms across the ground and first floors. Each section has a lounge and dining room, family room, and a kitchenette where visitors are welcome to make a hot drink.

- 64 en-suite single rooms
- Nursing call system in bedrooms
- TV points in each room
- Wheelchair accessible
- Wi-Fi available to residents and visitors free of charge
- Relaxed, friendly atmosphere
- Gardens
- Visiting hairdresser
- Church nearby
- Visiting library
- Visiting clergy
- Activities coordinator

This Care Home is currently awaiting a review under the new rating system – this section will be updated once the service has been reviewed.



## Entertainment

Our dedicated Activities Coordinator makes sure that all residents enjoy a wide variety of activities and events, including arts & crafts, games and gardening. We also host visits from musicians, performers and entertainers. We encourage residents to maintain links with the local community and visit the museums and parks around Middlesbrough. We arrange outings to the seaside during the warmer months as residents enjoy an ice cream while watching the waves.

## Facilities

- A modern, stylish hair salon
- Quiet lounges (where residents and visitors can meet privately, and we have recently established a charming café where we hold coffee mornings and events)
- Spacious, sunny lounge areas (regularly used for parties and concerts)



## Within the grounds

Both ground and first floor rooms overlook our lovely garden. The greenhouse sees year-round use as residents enjoy growing flowers and vegetables – we had a bumper crop of tomatoes last year, and the sunflowers grown by residents were beautiful. We also hold performances and parties in the garden during the warmer months

## Nearby

James Cook University Hospital is conveniently located just over a mile from our home. The Gables is within easy walking distance of the Highfield Hotel and its restaurant 'The Hungry Horse'. The main bus route runs to the top of Highfield Road and local places of worship, including the Church of St John the Evangelist and Grove Hill Methodist Church. There is also a supermarket close to the home.



## The Willows

**Care UK Community  
Partnerships Ltd**

Woodside Resource Centre,  
Cavendish Road, TS4 3EB  
01642 828146

[Website](#)

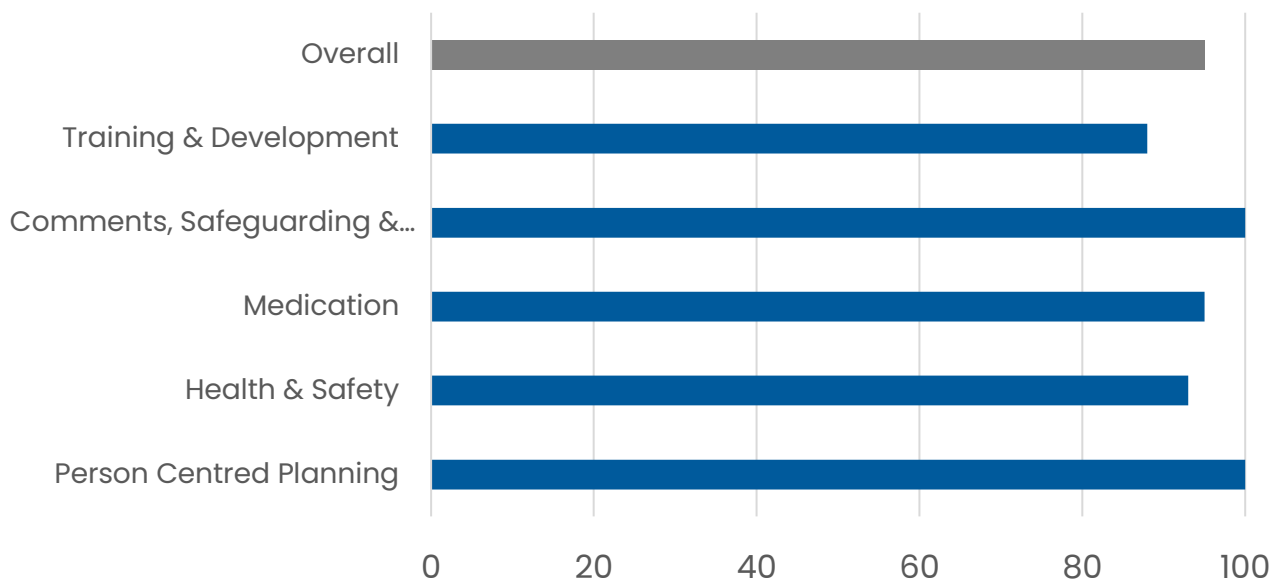
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The Willows is a 60 bed Nursing and Residential Home. We have 18 Residential Dementia beds (Presley Unit), 22 Nursing Dementia beds (Sinatra Unit) and 20 General Nursing beds (Monroe Unit). Each room has a single profiling bed with a TV aerial point and electric sockets, en-suite, double wardrobe, chest of drawers and a bed side cabinet. All of our Units are on ground level and each unit has access to the garden which is accessible by wheelchairs too.

- Elderly Dementia Residential & Nursing Care
- Wi-Fi available
- En-suite rooms
- Activities Co-ordinator
- Visiting hairdresser
- Gardens
- Visiting clergy
- Shops nearby
- Church nearby
- Dedicated team of nurses, care assistants, domestics and kitchen staff

Middlesbrough Council Quality Score %



## Entertainment

We have a dedicated Lifestyle Team consisting of a Lifestyle Lead and two Lifestyle Coordinators who provide person centred and meaningful activities to our residents. We provide a wide range of activities for our residents to enjoy. We enjoy seasonal & Cultural activities; which includes panto's, easter egg hunts, themed entertainment the list is endless. The Lifestyle Team are trained in Revitalyz and Nameste.



## Facilities

- Hairdressing salon
- Large screen TVs and projectors in each lounge



## Within the grounds

We have a sensory garden for residents to enjoy. We also have a large garden area with lots of wild life. We encourage the residents to be involved in gardening.

We have a 'bar' which residents enjoy especially the refreshments.

## Nearby

Close by there is Stewart Park within walking distance, we have family ran café, local shops, Toby Carvery, St. Thomas Moore Church, St Joseph's Church, Easterside Community Centre, Allotments, Tesco, Aldi, James Cook Hospital, Highfield Hotel and a Petrol Station



## Tollesby Hall

### Landona House Limited

Slip In Bank, Ladgate Lane,  
Hemlington, TS8 9EJ

01642 300690

[Email](#)

[Website](#)

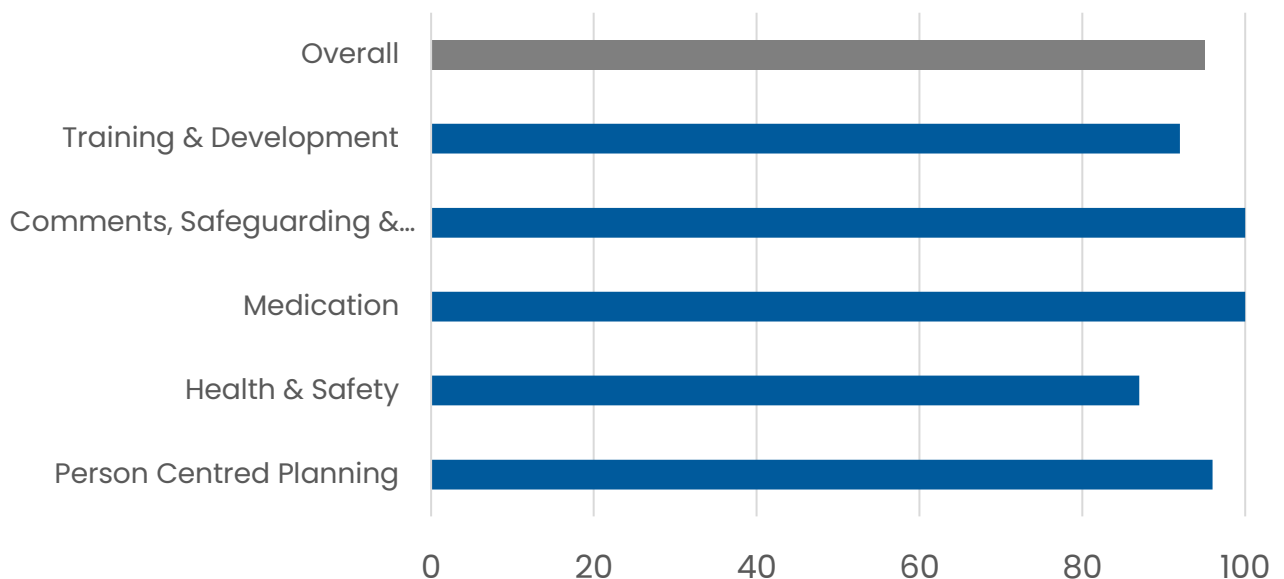
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With excellent facilities and caring staff, we provide residents a number of care pathways to meet individual needs. At Tollesby Hall Care Home it's all about our residents and their wellbeing. Tollesby Hall Care Home is a lovely home which provides a high standard of Residential, and Nursing care in a fully compliant surroundings located in Middlesbrough, North Yorkshire.

- Nursing, Residential and Respite Care
- 55 capacity
- En-suite rooms
- Activities Co-ordinator
- Visiting hairdresser
- Provision for younger people with physical disability
- Gardens
- Visiting clergy
- Pets allowed following assessment
- Church nearby

Middlesbrough Council Quality Score %





## Entertainment

To meet everyone's needs we offer both 1:1 and group based activities. Activities include: Clubs such as gardening, chess, reminiscence, dominoes, book club and bridge club. Regular exercise programmes which encourage stretching and walking. We have regular entertainers such as singers, musicians, and pantomime production teams.



## Facilities

- We have our own minibus for regular trips out to shops, beach, cinema, bingo and other events.
- We have in house nurses, carers, chefs, housekeepers, well-being managers, administrators and visiting professionals such as Dr's, Nurses, Chiropodist, Physiotherapist, Occupational Therapist, Pharmacists and Opticians.



## Within the grounds

We have a large outdoor garden lined with mature trees. Seating is available on patio areas overlooking the well-established back garden which includes grassed areas, raised flower beds and a vegetable plot where residents interested in gardening are encouraged to get involved. Visitor parking is available at the front of the building and an enclosed garden to the rear. There is lovely conservatory where residents and family can relax.

## Nearby

The home is located in a quiet residential area close to the golf club and Coulby Newham in Middlesbrough. Access to the home is via A19 by car and public transport with a great bus route. We are with 1.4 miles from James Cook Hospital, 5mins walk from the local garden centre and shops, opposite Middlesbrough Golf course and 3 miles from Middlesbrough City Centre.



# Victoria House

## Key Healthcare (Operations) Limited

Park Road North, TS1 3LD

01642 242975

[Email](#)

[Website](#)

[Click to view CQC Rating](#)



Victoria House Care Centre is situated close to Middlesbrough town centre, yet its location adjacent to Albert Park gives a pleasant outlook and is set within a quiet residential area with a bus stop located outside providing access to the surrounding area. Local amenities are all within walking distance. Victoria House Care Centre enjoys a tranquil setting, yet close to the hub of Middlesbrough local community.

- 68 Capacity
- En-suites
- Activities Co-ordinator
- Activity Hub
- Own chapel
- Private gardens
- Visiting Hairdresser
- Visiting Clergy
- Albert Park opposite
- Shops/restaurants nearby
- Residential and Nursing Care

This Care Home is currently awaiting a review under the new rating system – this section will be updated once the service has been reviewed.

## Entertainment

Activities coordinators provide opportunities for stimulation through leisure and recreational activities, in and outside the Care Centre. Where possible, arrangements are made through families or community volunteers to take service users to attend religious services of their choice, if the service cannot be held in the Care Centre.



## Facilities

- We provide seasonal events, parties, outings, arts and crafts, gardening, shopping and any individual request
- Weekly hairdresser visit



## Within the grounds

We offer a homely and secure environment set within attractive private gardens and a lift is available to all floors as well as wide staircases. Wheelchair access is available into all areas of the building. Many of our bedrooms overlook Albert Park.

## Nearby

The Town Centre is a short walk away however transport links are very frequent. There are many places of worship in the vicinity including Linthorpe United Reformed Church, Medina Mosque and the Sacred Heart RC Church. There are a number of eating and drinking establishments on Linthorpe Road within walking distance. A Post Office is situated next door.





# Windermere Grange

## St. Martin's Care Limited

Windermere Road,  
Middlesbrough, TS5 5DH  
01642 815594

[Email](#)

[Website](#)

[Click to view CQC Rating](#)



Windermere Grange Care Home is ideally situated in the quiet residential area of Linthorpe. The home is purpose-built offering spacious accommodation with beautifully decorated rooms in homely surroundings with relaxing gardens. We aim to ensure that our residents enjoy a happy, comfortable and safe environment where independence and personal needs are always considered by compassionate and highly trained staff.

- 64 bed facility
- Full lift access
- En-suite facilities
- TV Points in each room
- Free Wi-Fi
- Bright, modern interior
- Nearby Church
- Beautifully presented gardens
- Visiting Hairdresser
- Laundry service
- Lift access to all floors
- Comfortable communal lounges with space to chat to friends

This Care Home is currently awaiting a review under the new rating system – this section will be updated once the service has been reviewed.



## Entertainment

Windermere Grange is the place to be when there is a celebration to be had! They love organising events, fundraisers and having a good old-fashioned party! Residents are encouraged to fully participate at life inside and outside of the home and the local community are always present at our year-round events including winter wonderland, Halloween disco and Easter fayre. We have a 'pub' onsite if you fancy a tippie and our staff team support residents to life a full life.



## Facilities

- Spacious fully furnished bedrooms with en-suite facilities, some rooms have Juliet balconies or French windows overlooking the gardens



## Within the grounds

There are patio areas with well-planned extensive garden area with block paved walkways and seating area with easy access for the disabled and a large car park.

## Nearby

There are many places of worship in the area surrounding Windermere Grange including Avenue Methodist Church and Church of God. The Home is a short distance away from the village of Linthorpe which offers a post office, cafes, shops, medical centre and parks. Middlesbrough has a variety of local pubs and cafes to the more upmarket multicultural restaurants.



## Contact us

### In office hours

Telephone 01642 065070

Our office hours are:

Monday to Thursday 8.30am – 5.00pm

Fridays from 8.30am – 4.30pm.

### Emergencies, out of office hours and weekends

For emergencies, out of office and weekends::

Telephone 01642 524552

### You can write to us at:

Middlesbrough Council Department of Social Care and Health  
Integration PO Box 505, Civic Centre, Middlesbrough, TS1 9FZ

### You can email us at:

[adultaccessteam@middlesbrough.gov.uk](mailto:adultaccessteam@middlesbrough.gov.uk)

### Or visit our website at:

[www.middlesbrough.gov.uk](http://www.middlesbrough.gov.uk)

# Alternative formats

We can provide this leaflet in other languages or alternative formats - telephone 01642 728305.

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