

Information to Help You: Factsheet 4

FEELING SAFE IN MY LOCAL COMMUNITY

Useful Contact Numbers

At some point most people will need to get help because of an accident or a medical emergency. Only dial 999 in a critical or life threatening situation. Other useful contact numbers include:

- Cleveland Police (non-emergency) 101
- Crimestoppers 0800 555111
- Community Safety Team 01642 728281
- Cleveland Fire Brigade (non-emergency) 01642 811640 / 01642 578070
- Cleveland Ambulance (non-emergency) 111

Crime Prevention and Community Safety

Cleveland Police has information on Crime Prevention and Community Safety Advice on a number of website pages. They have useful information and tips on things such as:

- Personal Protection
- Fraud Prevention

Cleveland Connect offers those who register up to the minute information along with the latest alerts and live messages.

<http://www.cleveland.police.uk/advice-information/Community-Safety-and-Crime-Prevention.aspx>

Hate Crime Reporting Centres

All hate crime incidents should be reported. This enables the Police, Council, Housing Associations and other Agencies to build up patterns of behavior along with highlighting areas of concern in the community. You can report hate crimes to the Police by calling the non-emergency number 101, visit a police station or report it on line at <http://www.cleveland.police.uk/Information/hate-crime-and-How-to-Report-It.aspx> or www.report-it.org.uk

Victim and Witness Support

Victim Support is the National Charity giving free and confidential help to victims of crime. For more information and advice contact 08081689111 or visit the website: <http://www.victimsupport.org.uk/>

Safe Place Scheme

Safe Places are places and buildings in the community where people who need extra support can go if they need some help support or advice. Safe Place venues have a sticker displayed in the window or door. They provide help such as telephoning the person's home or providing directions. The Safe Places venues are:

Marks & Spencer
Central Library
Coulby Fire Station
North Ormesby Hub
Grove Hill Hub

Middlesbrough Bus Station
Age UK (Borough Road)
Easterside Hub
Thorntree Hub
Hemlington Hub

mima Art Gallery
Community Fire Station
Newport Hub
Acklam Hub
Marton Hub

Middlesbrough Community Safety Team

The Middlesbrough Community Safety Team work with partners and local people to prevent and reduce crime, anti-social behaviour and the fear of crime including;

- Vandalism, graffiti, and other deliberate damage to property or vehicles
- Teenagers hanging around on the streets
- Drug use and dealing
- Drunk or rowdy behaviour
- Noisy neighbours

You can contact the Community Safety Team via e-mail to asbunit@middlesbrough.gov.uk or telephone 01642 728281.

Middlesbrough Enforcement Team

Middlesbrough Enforcement provide a service with the aim to reduce crime and fear of crime.

You can contact the Enforcement Team on 01642 228500 or complete an online form via www.middlesbrough.gov.uk/environment-and-public-protection/report-problem/anti-social-behavior

Crime Figures and the Police Crime Commissioner (PCC)

Information about crime in your area can be found by entering your postcode into the Police website: <http://www.police.uk/crime>. The Police Crime Commissioner's role is to ensure the Policing needs of your community are met and oversee how crime is tackled. For more information or to view the Police and Crime Plan 2016 – 2021 visit the PCC website <http://www.cleveland.pcc.police.uk/Home.aspx>

You can get a copy of these fact sheets by visiting www.middlesbrough.gov.uk, contacting your Social Worker / Care Manager, visiting the Central / Local Library. If you would like to comment on the Factsheets please ring 01642 728305 For more information on services which may be able to help visit:

<https://www.middlesbroughmatters.co.uk>

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