

# TOP TIPS

For working with children and young people. Provided by children and young people at Gleneagles, Rosecroft and Holly Lodge.

**1** We should decide the time and venue of our meetings.

**2** We need enough time to build a good relationship with our worker

**3** We want to feel that our wishes and feelings have been listened to, respected and valued.

**4** We should be given the opportunity to express our views using the direct working tools that we prefer

**5** We should always have the correct contact details for our worker - their address, email and phone number

**6** We want to have the opportunity to express our views to the judge in writing

**7** We should be kept updated where appropriate about proceedings

**8** Our relationships with our siblings should always be taken into consideration

**9** Don't use jargon, use clear and simple language that we can understand

**10** We should always be given the opportunity to give feedback about the service that we have had. This can be through email, text, phone call or writing.